

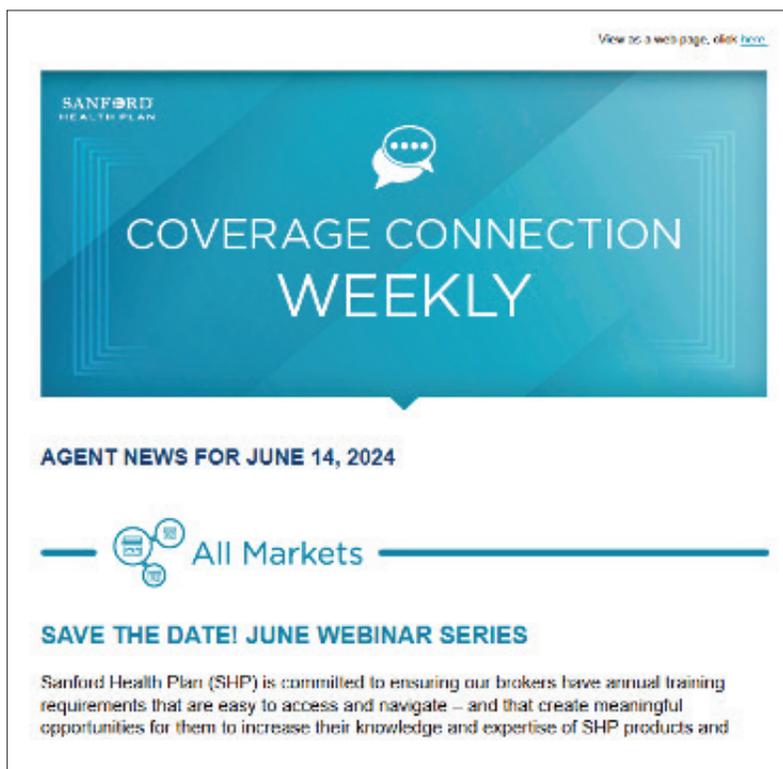
Weekly Agent Newsletter Information

Our weekly newsletter, Coverage Connection, is our main method of important communications to our agents. When you are appointed to sell Sanford Health Plan you will automatically begin to receive the weekly emails. In order to ensure that the emails come through properly, we've compiled a list of best practices for our agents to follow.

- Check for our newsletters in your spam folder and/or quarantined inbox
- Mark Sanford Health Plan's email address as a trusted sender:
hello@go.sanfordhealthplan.com
- If you have any issues, work with your IT team to whitelist Sanford Health Plan's sending domain. Ensuring that our emails can make it through any of your company's email filtering programs or firewalls is crucial.



It is the responsibility of the agent to ensure that they are reading the weekly newsletters to learn about any required actions or business rule changes. The information in our emails is also posted to our agent blog, Coverage Connections. You can find a link to the blog on your agent portal on the home page and also under the Resources page. If you have any questions, please contact your account manager.



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