SANF SRD

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to www.sanfordhealthplan.com/-/media/plandocuments/2020/HP-2507.pdf or call 1-800-752-5863 (toll-free) | TTY/TDD: 1-877-652-1844 (toll free). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-752-5863 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	Tier 1 <u>network providers</u> \$500 individual / \$1,000 family. Tier 2 <u>network providers</u> \$1,000 individual / \$2,000 family. For <u>out-of-network providers</u> \$1,500 individual / \$3,000 family. <u>Copays</u> do not apply to <u>deductible</u> .	Generally, you must pay all the costs from the <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u>
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Tier 1 <u>network providers</u> \$2,000 individual / \$4,000 family. Tier 2 <u>network providers</u> \$4,000 individual / \$8,000 family. For <u>out-of-network providers</u> \$6,000 individual / \$12,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	or call 1-800-752-5863 for a list of network providers.	This <u>plan</u> uses a <u>provider</u> network. You will pay the least if you use a <u>provider</u> in Tier 1 Network. You will pay more if you use a <u>provider</u> in Tier 2 network. You will pay the most if you use a TIER 3 <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the in-network specialist you choose without a referral.



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

		W	nat You Will Pay	-		
Common Medical Event	Services You May Need	Tier 1 <u>Network provider</u> (You will pay the least)	Tier 2 <u>Network provider</u> (You will pay more)	Out-of-network provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> / visit	\$45 <u>copay</u> / visit	50% <u>coinsurance</u> after <u>deductible</u>	None	
If you visit a health care <u>provider</u> 's office or clinic	Chiropractic visit	\$25 <u>copay</u> / visit	\$45 <u>copay</u> / visit	50% <u>coinsurance</u> after <u>deductible</u>	Office visit <u>copay</u> applies to the office visit charge and manual manipulation only. All other eligible modalities and therapies are subject to <u>deductible</u> / <u>coinsurance</u> .	
	<u>Specialist</u> visit	\$25 <u>copay</u> / visit	\$45 <u>copay</u> / visit	50% <u>coinsurance</u> after <u>deductible</u>	None	
	Preventive care / screening / Immunization	No charge	No charge	50% <u>coinsurance</u> after <u>deductible</u>	You may have to pay for services that aren't part of the <u>preventive</u> health guidelines. Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work) Office visit: Other outpatient services:	\$25 <u>copay</u> / visit 20% <u>coinsurance</u> after <u>deductible</u>	\$45 <u>copay</u> / visit 40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Some diagnostic x-rays, ultrasounds, specimens, and blood work done in an office visit setting that occur on the same date of service are included in your office visit copay. Additional services may be subject to <u>deductible</u> / <u>coinsurance</u> . Contact the plan for full details on included benefits.	
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None	

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Common Medical Event	Services You May Need	Tier 1 <u>Network provider</u> (You will pay the least)	Tier 2 <u>Network provider</u> (You will pay more)	Out-of-network provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More	Tier 1 Generic drugs less than \$6 Generic drugs greater or equal to \$6			Not covered	Covers up to a 30-day supply. Brand name drugs with generic equivalents require
information about	Tier 2 Preferred brand drugs	\$30 copay / prescription	\$30 copay / prescription	Not covered	additional cost share.Difference in cost does not
prescription drug <u>coverage</u> is available at <u>sanford health</u> <u>plan.com</u> /pharmacy	Tier 3 Non-Preferred brand drugs	\$50 <u>copay</u> / prescription	\$50 <u>copay</u> / prescription		apply to <u>deductible</u> or <u>out-of-pocket limit</u> . If the cost of the prescription falls under the <u>copay</u> amount, you will pay the least. Refer to your <u>Formulary</u> to determine which benefi applies to your medication.
	Facility fee (e.g., ambulatory surgery center)		40% <u>coinsurance</u> after <u>deductible</u>		Certain outpatient services may require authorization (pre-approval) by the <u>plan</u> . For a list of services, see the Prior Authorization list at sanfordhealthplan.com.
	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None

		What You Will Pay				
Common Medical Event	Services You May Need	Tier 1 <u>Network provider</u> (You will pay the least)	Tier 2 <u>Network provider</u> (You will pay more)	Out-of-network provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Emergency room care	\$200 <u>copay</u> / visit	\$200 <u>copay</u> / visit	\$200 <u>copay</u> / visit	Emergency Room copay waived if directly admitted.	
If you need immediate medical attention	Emergency medical transportation	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	20% <u>coinsurance</u> after <u>deductible</u>	None	
	Urgent care	\$25 <u>copay</u> / visit	\$25 <u>copay</u> / visit	\$25 <u>copay</u> / visit	Additional services may be subject to <u>deductible</u> / <u>coinsurance</u> .	
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization required.	
stay	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None	
If you need mental health, behavioral health, or substance	Outpatient services Office visit: Other outpatient services:	\$25 <u>copay</u> / visit 20% <u>coinsurance</u> after <u>deductible</u>	\$45 <u>copay</u> / visit 40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None	
abuse services	Inpatient services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization required.	
	Office visits	No charge	No charge	50% <u>coinsurance</u> after <u>deductible</u>	Cost sharing does not apply to routine prenatal and postnatal-care	
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	and certain <u>preventive services</u> . Depending on the type of services <u>copayment</u> or <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC	
	Childbirth/delivery facility services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	(i.e. ultrasound).	
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		Wł	nat You Will Pay		
Common Medical Event	Services You May Need	Tier 1 <u>Network provider</u> (You will pay the least)	Tier 2 <u>Network provider</u> (You will pay more)	Out-of-network provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>		Prior authorization required. Limited to 120 visits per calendar year.
	Rehabilitation services				Office visit copay covers evaluation.
	Office visit: Other outpatient services:		\$45 <u>copay</u> / visit 40% <u>coinsurance</u>	50% <u>coinsurance</u> after <u>deductible</u>	Therapies are subject to <u>deductible</u> / <u>coinsurance</u> .
		after <u>deductible</u>	after <u>deductible</u>		Limited to 30 visits per calendar year.
If you need help recovering or have other special health needs	Habilitation services Office visit:	\$25 <u>copay</u> / visit		50% <u>coinsurance</u>	Office visit <u>copay</u> covers evaluation. Therapies are subject to <u>deductible</u> / <u>coinsurance</u> .
	Other outpatient services:	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	after <u>deductible</u>	Limited to 30 visits per calendar year.
	Skilled nursing care	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>		Prior authorization required. Limited to 120 days in any consecutive 12-month period.
	Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Prior authorization may be required.
	Hospice services	20% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	None
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Not covered	None
	Children's glasses	Not covered	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	Not covered	None
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Excluded Services & Other Covered Services:

Services Your plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) Cosmetic Surgery Infertility treatment Weight loss programs • Dental care (Adult) • Long-term care • Non-emergency care when traveling outside the U.S. Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.) • Acupuncture • Hearing Aids • Routine eye care (Adult) Bariatric Surgery Private Duty Nursing Telehealth/e-visit/video visit services • Routine foot care (for diabetics only) • Chiropractic Care

Your Right to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for these agencies is: Minnesota Department of Health at 1-651-201-5100/1-800-657-3916. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Sanford Health Plan/Appeals & Complaints at 1-800-752-5863 or contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Minnesota Department of Health at 1-651-201-5100/1-800-657-3916

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-892-0675 (toll-free). Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-892-0675 (toll-free). Chinese (中文): **如果**需要中文的帮助,请拨**打**这**个号**码 1-800-892-0675 (toll-free). Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-892-0675 (toll-free).

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Lucia la da tema 2 Dia

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

\$500

\$25

20%

20%

- The <u>plan</u>'s overall <u>deductible</u>
- Specialist copayment
- Hospital (facility) <u>coinsurance</u>
- Other <u>coinsurance</u>

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$500		
Copayments	\$0		
Coinsurance	\$1,500		
What isn't covered			
Limits Or Exclusions	\$60		
The Total Peg Would Pay Is	\$2,060		

	Managing Joe's type 2 Dia (a year of routine in-network of a well-controlled condition	care			
l	The plan's overall <u>deductible</u>	\$500			
l	Specialist copayment	\$25			
ļ	 Hospital (facility) <u>coinsurance</u> 	20%			
ļ	 Other <u>coinsurance</u> 	20%			
	This EXAMPLE event includes services like: Primary care physician office visits (including disease education)				
	Diagnostic tests (blood work)				
	Prescription drugs				
	Durable medical equipment (glucose	e meter)			
	Total Example Cost	\$7,400			

In this example	, Joe would pay:
in this onumpro	

Cost Sharing	
Deductibles*	\$100
Copayments	\$1,500
Coinsurance	\$0
What isn't covered	
Limits Or Exclusions	\$60
The Total Joe Would Pay Is	\$1,660

Mia's Simple Fracture (in-network emergency room visit and follow up care)

\$500
\$25
20%
20%

This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies)

Diagnostic tests (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
In this example, Mia would pay:	
Cost Sharing	
Deductibles*	\$500
Copayments	\$400
Coinsurance	\$70
What isn't covered	
Limits Or Exclusions	\$0
The Total Mia Would Pay Is	\$970

Note: These numbers assume the patient does not participate in the <u>plan</u>'s wellness program. If you participate in the <u>plan</u>'s wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: Sanford Wellness at 1-877-305-5463. *Note: This plan has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

The plan would be responsible for the other costs of these EXAMPLE covered services.

Non-discrimination notice

Sanford Health Plan does not discriminate against any future, current, or past Member on the basis of race; ethnicity; color; national origin; disability; sex; gender; sexual orientation; gender identity; religion; spiritual beliefs; medical condition, including a current or past history of mental health and substance use disorders; sources of payment for care; or age, in its coverage, treatment, or benefit decisions. Sanford Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that Sanford Health Plan has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Director of Customer Service, 300 Cherapa Place #201, Sioux Falls, SD 57103, (800) 752-5863, TTY/TDD (877) 652-1844, fax (605) 328-6812, memberservices@sanfordhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, (800) 368-1019, (800) 537-7697 (TDD).

Complaint forms are available at *http://www.hhs.gov/ocr/office/file/index.html.*

Free help in other languages

For help in a language other than English, please call us toll-free
at (800) 892-0675. Both oral and written translation services are
available for free in at least 150 languages. If you have any
questions, for example, about your benefits, this document, or
how Sanford Health Plan pays for your care, please call us.Spanish: ATE
servicios gra
0675 (TTY: 1-
Hmong: LUS
lus, muaj key

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-892-0675 (TTY: 1-877-652-1844).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-892-0675 (TTY: 1-877-652-1844).

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-892-0675 (TTY: 1-877-652-1844).

Cushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-892-0675 (TTY: 1-877-652-1844). **Vietnamese**: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-892-0675 (TTY: 1-877-652-1844).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-892-0675 (TTY: 1-877-652-1844).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-892-0675 (TTY: 1-877-652-1844).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-892-0675 (телетайп: 1-877-652-1844)

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-892-0675 (TTY: 1-877-652-1844).

خدمات فإن ،اللغة اذكر تتحدث كنت إذا :ملحوظة 1844-652-1877 (رقم : Arabic والبكم المبم هاتف 6750-892-800-1 برقم اتصل بالمجان لك تتوافر اللغوية المساعدة

Karen:

ဟ်သူဉ်ဟ်သး– နမ္။ကတိၤ ကညီ ကျိဉ်အယိ, နမၤန္။ ကျိဉ်အတါမၤစာၤလၤ တလာာ်သူဉ်လာ်စ္ၤ နီတမံၤဘဉ်သူန္ဉင်လီၤ. ကိုး 1-800-892-0675 (TTY: 1-877-652-1844). Amharic: ማስታወሻ: የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-800-892-0675 (መስማት ለተሳናቸው: 1-877-652-1844).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-892-0675 (TTY: 1-877-652-1844).번으로 전화해 주십시오.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-892-0675 (ATS : 1-877-652-1844).

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-892-0675 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-877-652-1844).

Cambodian, Mon-Khmer:

លើឆ្នេះ ហើសិនជាអ្នកនិយាយ កាសាខ្មែរ, សេវាជំនួយៃផ្នកកាសា ដោយមិនគិកឈ្នួល គឺអាចមានសំរាប់បំរើអ្នក។ ច្នូ ឆ្លស័ព្ទ 1-800-892-0675 (TTY: 1-877-652-1844)។

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