

# COVID-19 At-Home Test Reimbursement

## External Frequently Asked Questions

### **How do Sanford Health Plan members access free at-home COVID-19 tests?**

Sanford Health Plan is covering the cost of up to eight at-home COVID-19 tests per calendar month per member, beginning on Jan. 15, 2022.

To be reimbursed for the cost of tests, members must submit a claim form along with an itemized receipt to Sanford Health Plan through USPS.

Members can access the claim form at [www.sanfordhealthplan.com/covid-19](http://www.sanfordhealthplan.com/covid-19)

### **I am concerned about the test shortage, so I have purchased 24 test kits this week when they were available. Can I be reimbursed for this 3-month supply using one claim form?**

Sanford Health Plan can only reimburse for eight tests per month per member. Your receipt indicates the month of purchase, and we can only reimburse for up to eight tests per member per month per receipt.

### **What do I need to include with the claim form?**

An itemized receipt must be included when submitting a claim form for reimbursement. The itemized receipt must include the date of purchase, the merchant's name and the description of the items purchased.

### **Where do I send the claim form?**

Sanford Health Plan  
P.O. Box 91110  
Sioux Falls, SD 57109-1110

### **How often can I submit a claim form for these tests?**

Members may submit claim forms on a rolling basis as they purchase tests, or they may send one claim form per month listing up to eight tests for that calendar month.

### **Do all members follow the same process to file for reimbursement?**

All members should follow this process, except for Medicare Advantage members.

Medicare Advantage members can receive free at-home COVID-19 tests through the Department of Health and Human Services (HHS), with no need to file for a reimbursement from Sanford Health Plan.

HHS is providing up to 50 million free, at-home tests to community health centers and Medicare-certified health clinics for distribution to Medicare Advantage members.

Members can locate a health center at this link: <https://findahealthcenter.hrsa.gov/>

**Can members continue to go to the doctor or the local Sanford testing site to get tested?**

COVID-19 diagnostic tests performed by a laboratory will continue to be covered at 100% and you can continue to use this method for testing as needed.

**Can I be reimbursed for any COVID-19 at-home test?**

Only FDA-approved tests are eligible for reimbursement.

**My employer requires that I test myself multiple times per week and send them the results as a condition of employment. Can I get these tests reimbursed by insurance?**

Plans are not required to provide coverage of testing (including an at-home over-the-counter COVID-19 test) that is for employment/return to work purposes.

**What if I already bought and paid for at-home over-the-counter COVID-19 tests? Can I still get reimbursed for those?**

Plans and insurers are required to cover at-home over-the-counter COVID-19 tests purchased on or after January 15, 2022.