Medical Services Prior Authorization Policy Updates

Sanford Health Plan’s prior authorization list has been updated and can be found online [HERE](#). This prior authorization list is based on our commercial plan and is subject to change based upon Sanford Health Plan Medical Management updates. Authorization requirements for other plans offered by Sanford Health Plan may vary slightly. Contact Sanford Health Plan’s UM Department for additional information.

Prior Authorization requirement removed
• CPT Code 88360: Morphometric analysis, tumor immunochemistry (quantitative or semi-quantitative) each antibody
• CPT Code 88377: Morphometric analysis, in situ hybridization (quantitative or semi-quantitative) each probe
• A-0759 Acute Lymphoblastic Leukemia- BCR-ABL1 Fusion Gene Testing
• A-0771 Chronic Myelogenous Leukemia- BCR-ABL1 Fusion Gene Testing
• S-858 Mastectomy, Partial (Lumpectomy)
• A-0766 Breast Cancer HER2 Testing
Policy Updates

Benefit Reimbursement Policy Updates:
To review these policies inside the MYSANFORDHEALTHPLAN PORTAL, click the “Policies and Medical Guidelines” link in the Quick Links section.

New Policies:
- Artificial and Supplemental Nutrition: Oral, Enteral, and Parenteral Nutrition Benefit Reimbursement
- Genetic and Molecular Testing Benefit Reimbursement
- Hearing Services Benefit Reimbursement
- Phototherapy, Photochemotherapy, and Photodynamic Therapy for Dermatological Conditions Benefit Reimbursement
- Rehabilitative Therapy (PT/OT/ST) Benefit Reimbursement
- Services Requiring Prior Authorization Benefit Reimbursement
- Varicose Vein Treatment Benefit Reimbursement
- A-0255-A SHP Phototherapy, Skin (HOME DME) – Addenda

Updates to existing policies:
- Nutritional Counseling and Medical Nutrition Therapy (MNT)
- Habilitative Therapy
- Lab, X-Ray, and Minor Procedure Rider
- Lab and X-Ray Rider
- Infusion Services
- Breast-Related Procedures
- Care Management
- Renal Dialysis
- Chiropractic Care
- Home Health Care
- Non-Covered Services / Plan Exclusions

Optum CES Edits
Sanford Health Plan continues to implement additional claims edits. The next set of edits will be released April 1, 2020. Look for the details of those edits to be released soon.

A document detailing the claim edits is available to you here on the PROVIDER RESOURCES PAGE. The resource will be updated as Sanford Health Plan implements new edits.
Contract Amendment: Exclusion of North Dakota Medicaid Expansion Line of Business for Providers Outside of ND effective April 1, 2020

In accordance with our notice provisions in our contracts, effective April 1, 2020, North Dakota Medicaid Expansion line of business will no longer be included in our current contract terms for providers residing outside of the North Dakota Medicaid Expansion service area.

In order to properly comply with North Dakota’s recently passed legislation, the Medicaid Expansion line of business will be excluded from existing contracts for providers residing outside of the Medicaid Expansion service area, defined as the state of North Dakota and the bordering counties of its surrounding states. Providers delivering care within the Medicaid Expansion service area will continue to be reimbursed as contracted.

Accordingly, all authorized services, including urgent and emergent services provided by out of service area providers, will default to SHP’s ND Traditional Medicaid Fee Schedule rate. Non-urgent and non-emergent services provided outside of the North Dakota Medicaid Expansion service area will continue to require a prior authorization in order to be reimbursed.

These new methodologies and reimbursement rates will be enforced solely for covered services provided to a North Dakota Medicaid Expansion member. Services for all other lines of business administered by Sanford Health Plan are NOT AFFECTED and will continue to pay at their contracted rates.

If you need further assistance, please contact Provider Contracting toll-free at (855) 263-3544 | TTY/TDD: (877) 652-1844.
Contact Us:

CONTACT FOR: Member eligibility & benefits, member claim status, provider directory, complaints, appeals, report member discrepancy information

@ memberservices@sanfordhealth.org

Customer Service
Monday-Friday, 8:00 a.m. to 5:00 p.m. CST | 800) 752-5863

NDPERS Customer Service
Monday-Friday, 8:00 a.m. to 5:30 p.m. CST | (800) 499-3416

ND Medicaid Expansion
Monday-Friday, 8:00 a.m. to 5:00 p.m. CST | (855) 305-5060

CONTACT FOR: Preauthorization/precertification of prescriptions or formulary questions

@ pharmacyservices@sanfordhealth.org

Pharmacy (855) 305-5062

NDPERS Pharmacy (877) 658-9194

ND Medicaid Expansion (855) 263-3547

CONTACT FOR: Preauthorization/precertification for medical services

@ um@sanfordhealth.org

Utilization Management (800) 805-7938

NDPERS Utilization Management (888) 315-0885

ND Medicaid Expansion (855) 276-7214

CONTACT FOR: Assistance with fee schedule inquiries, check adjustments & reconciling a negative balance, request explanation of payment (EOP), claim reconsideration requests, W-9 form, change/updating information, provider education

@ providerrelations@sanfordhealth.org

Provider Relations (800) 601-5086

CONTACT FOR: Requests to join the network and contract-related questions and fee schedule negotiation

sanfordhealthplanprovidercontracting@sanfordhealth.org

@ Provider Contracting (855) 263-3544

Hearing or speech impaired TTY | TDD (877) 652-1844
Translation Assistance for Non-English Speaking Members (800) 892-0675