

North Dakota [2021]

Outline of Coverage for Medicare Supplement – MACRA



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Benefit Plans A, C, D, F, High Deductible F, G, High Deductible G, and N are offered by Sanford Health Plan.

This chart shows the benefits included in each of the standard Medicare supplement plans. Every company must make Plan "A" available. Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F. High deductible G is available for effective dates on or after 01/01/2020. Some plans may not be available in your state. Plans E, H, I, and J are no longer available for sale.

Basic Benefits:

Hospitalization – Part A coinsurance plus coverage for 365 additional days after Medicare benefits end.

Medical Expenses – Part B coinsurance (generally 20% of Medicare-approved expenses) or copayments for hospital outpatient services. Plans K, L and N require insureds to pay a portion of Part B coinsurance or copayments.

Blood – First three pints of blood each year.

Hospice – Part A coinsurance.

Α	В	С	D	F F*
Basic, including 100% Part B coinsurance				
		Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance
	Part A Deductible	Part A Deductible	Part A Deductible	Part A Deductible
		Part B Deductible		Part B Deductible
				Part B Excess (100%)
		Foreign Travel Emergency	Foreign Travel Emergency	Foreign Travel Emergency

G G**	К	L	М	N
Basic, including 100% Part B coinsurance	Hospitalization and preventive care paid at 100%; other basic benefits paid at 50%	Hospitalization and preventive care paid at 100%; other basic benefits paid at 75%	Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance, except up to \$20 copayment for office visit, and up to \$50 copayment for ER
Skilled Nursing Facility Coinsurance	50% Skilled Nursing Facility Coinsurance	75% Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance
Part A Deductible	50% Part A Deductible	75% Part A Deductible	50% Part A Deductible	Part A Deductible
Part B Excess (100%)				
Foreign Travel Emergency			Foreign Travel Emergency	Foreign Travel Emergency
	Out-of-pocket limit \$[6,220]; paid at 100% after limit reached	Out-of-pocket limit \$[3,110]; paid at 100% after limit reached		

Indicates plans offered by Sanford Health Plan.

*Plan F also has an option called a high deductible plan F. This high deductible plan pays the same benefits as Plan F after one has paid a calendar year [\$2,370] deductible. Benefits from high deductible plan F will not begin until out-of-pocket expenses exceed [\$2,370]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. These expenses include the Medicare deductibles for Part A and Part B, but do not include the plan's separate foreign travel emergency deductible.

^{**}Plan G also has an option called a high deductible plan G. This high deductible plan pays the same benefits as Plan G after one has paid a calendar year [\$2,370] deductible. Benefits from high deductible Plan G will not begin until out-of- pocket expenses exceed [\$2,370]. High deductible plan G does not cover the Medicare Part B deductible. However, your payment of the Part B deductible amount counts toward the accumulation of out-of-pocket expenses.

Benefit Chart of Medicare Supplement Plans Sold for effective dates after December 31, 2019

This chart shows the benefits included in each of the standard Medicare supplement plans. Some plans may not be available. Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

Note: The check marks (\checkmark) in the Medigap chart mean the benefit is included with this plan option.

Benefits	Plans Available to All Applicants					Medicare first eligible before 2020 only				
	Α	В	D	G ¹	K ²	L ²	M	N ³	С	F ¹
Medicare Part A coinsurance and hospital coverage (up to an additional 365 days after Medicare benefits are used up)	√	√	√	√	√	✓	>	✓	✓	√
Medicare Part B Coinsurance or Copayment	✓	✓	√	√	50%	75%	√	√ copays apply³	✓	√
Blood (first three pints)	√	√	√	√	50%	75%	√	✓	✓	√
Part A hospice care coinsurance or copayment	√	√	✓	✓	50%	75%	✓	✓	√	✓
Skilled nursing facility coinsurance			√	✓	50%	75%	√	√	√	✓
Medicare Part A deductible		✓	✓	✓	50%	75%	50%	✓	✓	✓
Medicare Part B deductible									✓	√
Medicare Part B excess charges				✓						√
Foreign travel emergency (up to plan limits)			√	✓			√	✓	√	✓
Out-of-pocket limit in [2021] ²					[\$6,220] ²	[\$3,110] ²				

Indicates plans offered by Sanford Health Plan.

¹Plans F and G also have a high deductible option which require first paying a plan deductible of [\$2,370] before the plan begins to pay. Once the plan deductible is met, the plan pays 100% of covered services for the rest of the calendar year. High deductible plan G does not cover the Medicare Part B deductible. However, high deductible plans F and G count your payment of the Medicare part B deductible toward meeting the overall plan deductible.

²Plans K and L pay 100% of covered services for the rest of the calendar year once you meet the out-of-pocket yearly limit.

³Plan N pays 100% of the Part B coinsurance, except for a copayment of up to [\$20] for some office visits and up to a [\$50] copayment for emergency room visits that do not result in an inpatient admission.

Note: We will not pay for services for which a charge is normally not made where there is no insurance. In addition, no benefits are payable for expenses incurred before the Coverage Effective Date.

Outline of Coverage Medicare Supplement

Premium Information

We can only raise your premium if we raise the premium for all policies like yours in this State. Your premiums will increase with age since this is an attained age policy.

Disclosures

Use this outline to compare benefits and premiums among policies. You do not need more than one Medicare Supplement Policy. You must be enrolled in Part A and Part B Medicare coverage and use a Medicare-certified hospital.

Read Your Policy Very Carefully

This is only an outline describing your Policy's most important features. The Policy is your insurance contract. You must read the Policy itself to understand all of the rights and duties of both you and Sanford Health Plan.

Right to Return Policy

If you find that you are not satisfied with your Policy, you may return it to Sanford Health Plan. You can return the Policy to the agent that sold it to you or send it back to: PO Box 91110, Sioux Falls, SD 57109-1110. If you send the Policy back to us within 30 days after you receive it, we will treat the Policy as if it had never been issued and return all of your payments.

Policy Replacement

If you are replacing another health insurance policy, do NOT cancel it until you have actually received your new Policy and are sure you want to keep it.

Notice

Items in brackets [] follow current Medicare amounts.

The service area includes all counties in North Dakota.

This Policy may not fully cover all of your medical costs.

Neither Sanford Health Plan nor its agents are connected with Medicare.

This outline of coverage does not give all the details of Medicare coverage. Contact your Social Security Office or consult the "Medicare and You Handbook" for more details.

Complete Answers Are Very Important

When you fill out the application for the new policy, be sure to answer truthfully and completely all questions about your medical and health history. Sanford Health Plan may cancel your policy and refuse to pay any claims if you leave out or falsify important medical information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.



Plan A Medicare (Part A) Hospital Services – Per Benefit Period

Services	Medicare Pays	Plan Pays	You Pay
Hospitalization ¹ Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1,484]	\$0	\$[1,484] (Part A deductible)
• 61st thru 90th day	All but \$[371] a day	\$[371] a day	\$0
91 st day and after:			
- While using 60 lifetime reserve days	All but \$[742] a day	\$[742] a day	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses ⁴	\$0
- Beyond the additional 365 days	\$0	\$0	All costs
Skilled Nursing Facility Care ¹ You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital • First 20 days • 21 st thru 100 th day • 101 st day and after	All approved amounts All but \$[185.50] a day \$0	\$0 \$0 \$0	\$0 Up to \$[185.50] a day All costs
Blood			
First 3 pintsAdditional amounts	\$0 100%	3 pints \$0	\$0 \$0
Hospice Care You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

^{1, 4} See page 25

Plan A Medicare (Part B) Medicare Services – Per Calendar Year

Services	Medicare Pays	Plan Pays	You Pay
 Medical Expenses In or Out of Hospital and Outpatient Hospital Treatment, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment First \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 Generally 80%	\$0 Generally 20% ³	\$[203] (Part B deductible) \$0
Part B Excess Charges (Above Medicare approved amounts)	\$0	\$0	All costs
 First 3 pints Next \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 \$0 80%	All costs \$0 20%	\$0 \$[203] (Part B deductible) \$0
Clinical Laboratory Services Tests for Diagnostic Services	100%	\$0	\$0
	Parts A & B		
 Home Health Care Medicare Approved Services Medically necessary skilled care services and medical supplies Durable medical equipment 	100%	\$0	\$0
 First \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 80%	\$0 20%	\$[203] (Part B deductible) \$0

^{2, 3} See page 25

Plan C Medicare (Part A) Hospital Services – Per Benefit Period

Services	Medicare Pays	Plan Pays	You Pay
Hospitalization ¹ Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1,484]	\$[1,484] (Part A deductible)	\$0
• 61st thru 90th day	All but \$[371] a day	\$[371] a day	\$0
 91st day and after: While using 60 lifetime reserve days 	All but \$[742] a day	\$[742] a day	\$0
 Once lifetime reserve days are used: Additional 365 days 	\$0	100% of Medicare eligible expenses ⁴	\$0
- Beyond the additional 365 days	\$0	\$0	All costs
Skilled Nursing Facility Care ¹ You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital • First 20 days • 21 st thru 100 th day • 101 st day and after	All approved amounts All but \$[185.50] a day \$0	\$0 Up to \$[185.50] a day \$0	\$0 \$0 All costs
Blood First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
Hospice Care You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

^{1, 4} See page 25

Plan C Medicare (Part B) Medicare Services – Per Calendar Year

Services	Medicare Pays	Plan Pays	You Pay
Medical Expenses In or Out of Hospital and Outpatient Hospital Treatment, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment • First \$[203] of Medicare approved amounts ² • Remainder of Medicare approved amounts	\$0 Generally 80%	\$[203] (Part B deductible) Generally 20%	\$0 \$0
Part B Excess Charges (Above Medicare approved amounts)	\$0	\$0	All costs
 First 3 pints Next \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 \$0 80%	All costs \$[203] (Part B deductible) 20%	\$0 \$0 \$0
Clinical Laboratory Services Tests for Diagnostic Services	100%	\$0	\$0
	Parts A & B		
 Home Health Care Medicare Approved Services Medically necessary skilled care services and medical supplies Durable medical equipment First \$[203] of Medicare approved amounts² 	100%	\$0 \$0	\$0 \$[203] (Part B deductible)
- Remainder of Medicare approved amounts	80%	20%	\$0

^{2, 3} See page 25

Plan C Medicare (Part B) Medicare Services – Per Calendar Year						
Services		Medicare Pays	Plan Pays	You Pay		
	Other Benefits – Not Covered by Medicare					
emergency car • Beginning trip outs - First	/ Medicare, medically necessary	\$0 \$0	\$0 80% to a lifetime maximum benefit of \$[50,000]	\$[250] 20% and amounts over the \$[50,000] lifetime maximum		

Plan D Medicare (Part A) Hospital Services – Per Benefit Period

Services	Medicare Pays	Plan Pays	You Pay
Hospitalization ¹ Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1,484]	\$[1,484] (Part A deductible)	\$0
• 61 st thru 90 th day	All but \$[371] a day	\$[371] a day	\$0
91 st day and after:			
- While using 60 lifetime reserve days	All but \$[742] a day	\$[742] a day	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$04
- Beyond the additional 365 days	\$0	\$0	All costs
Skilled Nursing Facility Care ¹ You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital • First 20 days • 21 st thru 100 th day • 101 st day and after	All approved amounts All but \$[185.50] a day \$0	\$0 Up to \$[185.50] a day \$0	\$0 \$0 All costs
Blood First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
Hospice Care			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

¹See page 25

Plan D Medicare (Part B) Medicare Services – Per Calendar Year

Services	Medicare Pays	Plan Pays	You Pay
Medical Expenses In or Out of Hospital and Outpatient Hospital Treatment, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment • First \$[203] of Medicare approved amounts ² • Remainder of Medicare approved amounts	\$0 Generally 80%	\$0 Generally 20%	\$[203] (Part B deductible) \$0
Part B Excess Charges (Above Medicare approved amounts)	\$0	\$0	All costs
 First 3 pints Next \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 \$0 80%	All costs \$0 20%	\$0 \$[203] (Part B deductible) \$0
Clinical Laboratory Services Tests for Diagnostic Services	100%	\$0	\$0
	Parts A & B		
Home Health Care Medicare Approved Services • Medically necessary skilled care services and			
medical suppliesDurable medical equipment	100%	\$0	\$0
 First \$[203] of Medicare approved amounts² 	\$0	\$0	\$[203] (Part B deductible)
 Remainder of Medicare approved amounts 	80%	20%	\$0

² See page 25

Plan D	Plan D Medicare (Part B) Medicare Services – Per Calendar Year						
Services		Medicare Pays	Plan Pays	You Pay			
	Other Benefits – Not Covered by Medicare						
emergency car • Beginnii trip outs - First	Medicare, medically necessary	\$0 \$0	\$0 80% to a lifetime maximum benefit of \$[50,000]	\$[250] 20% and amounts over the \$[50,000] lifetime maximum			

Plan F or High Deductible Plan F Medicare (Part A) Hospital Services – Per Benefit Period

Services	Medicare Pays	After You Pay \$[2,370] Deductible ⁵ , Plan Pays	In Addition to \$[2,370] Deductible ⁵ , You Pay
Hospitalization ¹ Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1,484]	\$[1,484] (Part A deductible)	\$ O
61st thru 90th day	All but \$[371] a day	\$[371] a day	\$0
91 st day and after:			
- While using 60 lifetime reserve days	All but \$[742] a day	\$[742] a day	\$0
 Once lifetime reserve days are used: 			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$04
- Beyond the additional 365 days	\$0	\$0	All costs
Skilled Nursing Facility Care¹ You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital • First 20 days • 21st thru 100th day • 101st day and after	All approved amounts All but \$[185.50] a day \$0	\$0 Up to \$[185.50] a day \$0	\$0 \$0 All costs
Blood			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care			
You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment /coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

^{1, 4, 5} See page 25

Plan F or High Deductible Plan F Medicare (Part B) Medicare Services – Per Calendar Year

Services	Medicare Pays	After You Pay \$[2,370] Deductible ⁵ , Plan Pays	In Addition to \$[2,370] Deductible⁵, You Pay
Medical Expenses In or Out of Hospital and Outpatient Hospital Treatment, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment • First \$[203] of Medicare approved amounts ²	\$0 Generally 80%	\$[203] (Part B deductible) Generally 20%	\$0 \$0
Remainder of Medicare approved amounts	Generally 00 /6	Generally 2076	ΨΟ
Part B Excess Charges (Above Medicare approved amounts)	\$0	100%	\$0
 First 3 pints Next \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 \$0 80%	All costs \$[203] (Part B deductible) 20%	\$0 \$0 \$0
Clinical Laboratory Services			
Tests for Diagnostic Services	100%	\$0	\$0
	Parts A & B		
 Home Health Care Medicare Approved Services Medically necessary skilled care services and medical supplies 	100%	\$0	\$0
 Durable medical equipment First \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 80%	\$[203] (Part B deductible) 20%	\$0 \$0

^{2, 5} See page 25

Plan F or High Deductible Plan F Medicare (Part B) Medicare Services – Per Calendar Year							
Services	Medicare Pays	After You Pay \$[2,370] Deductible ⁵ , Plan Pays	In Addition to \$[2,370] Deductible ⁵ , You Pay				
Other Bene	efits – Not Cover	ed by Medicare					
Foreign Travel Not covered by Medicare, medically necessary emergency care services • Beginning during the first 60 days of each trip outside the USA - First \$[250] each calendar year - Remainder of charges	\$0 \$0	\$0 80% to a lifetime maximum benefit of \$[50,000]	\$[250] 20% and amounts over the \$[50,000] lifetime maximum				

⁵ See page 25

Plan G or High Deductible Plan G Medicare (Part A) Hospital Services – Per Benefit Period

Services	Medicare Pays	After You Pay \$[2,370] Deductible ⁶ , Plan Pays	In Addition to \$[2,370] Deductible ⁶ , You Pay
Hospitalization ¹ Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1,484]	\$[1,484] (Part A deductible)	\$0
• 61 st thru 90 th day	All but \$[371] a day	\$[371] a day	\$0
 91st day and after: While using 60 lifetime reserve days 	All but \$[742] a day	\$[742] a day	\$0
Once lifetime reserve days are used:			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$04
- Beyond the additional 365 days	\$0	\$0	All costs
Skilled Nursing Facility Care ¹ You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital First 20 days 21st thru 100th day 101st day and after	All approved amounts All but \$[185.50] a day \$0	\$0 Up to \$[185.50] a day \$0	\$0 \$0 All costs
Blood			
First 3 pintsAdditional amounts	\$0 100%	3 pints \$0	\$0 \$0
Hospice Care You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment /coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

^{1,6} See page 25

Plan G or High Deductible Plan G Medicare (Part B) Medicare Services – Per Calendar Year

Services	Medicare Pays	After You Pay \$[2,370] Deductible ⁶ , Plan Pays	In Addition to \$[2,370] Deductible ⁶ ,You Pay
Medical Expenses In or Out of Hospital and Outpatient Hospital Treatment, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment • First \$[203] of Medicare approved amounts ² • Remainder of Medicare approved amounts	\$0 Generally 80%	\$0 Generally 20%	\$[203] (Part B deductible)
			\$0
Part B Excess Charges (Above Medicare approved amounts)	\$0	100%	\$0
 First 3 pints Next \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 \$0 80%	All costs \$0 20%	\$0 \$[203] (Part B deductible) \$0
Clinical Laboratory Services Tests for Diagnostic Services	100%	\$0	\$0
	Parts A & B	Ψ	Ψ0
Home Health Care			
Medicare Approved Services			
 Medically necessary skilled care services and medical supplies Durable medical equipment 	100%	\$0	\$0
 First \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 80%	\$0 20%	\$[203] (Part B deductible) \$0

^{2, 6} See page 25

Plan G or High Deductible Plan G Medicare (Part B) Medicare Services – Per Calendar Year						
Services	Medicare Pays	After You Pay \$[2,370] Deductible ⁶ , Plan Pays	In Addition to \$[2,370] Deductible ⁶ ,You Pay			
Other	Benefits – Not Covered k	y Medicare				
Foreign Travel Not covered by Medicare, medically necessary emergency care services • Beginning during the first 60 days of each trip outside the USA - First \$[250] each calendar year - Remainder of charges	\$0 \$0	\$0 80% to a lifetime maximum benefit of \$[50,000]	\$[250] 20% and amounts over the \$[50,000] lifetime maximum			

⁶See page 25

Plan N Medicare (Part A) Hospital Services – Per Benefit Period

Services	Medicare Pays	Plan Pays	You Pay
Hospitalization ¹ Semiprivate room and board, general nursing and miscellaneous services and supplies			
First 60 days	All but \$[1,484]	\$[1,484] (Part A deductible)	\$0
• 61st thru 90th day	All but \$[371] a day	\$[371] a day	\$0
 91st day and after: While using 60 lifetime reserve days 	All but \$[742] a day	\$[742] a day	\$0
 Once lifetime reserve days are used: 			
- Additional 365 days	\$0	100% of Medicare eligible expenses	\$04
- Beyond the additional 365 days	\$0	\$0	All costs
Skilled Nursing Facility Care¹ You must meet Medicare's requirements, including having been in a hospital for at least 3 days and entered a Medicare-approved facility within 30 days after leaving the hospital • First 20 days • 21st thru 100th day • 101st day and after	All approved amounts All but \$[185.50] a day \$0	\$0 Up to \$[185.50] a day \$0	\$0 \$0 All costs
Blood First 3 pints Additional amounts	\$0 100%	3 pints \$0	\$0 \$0
Hospice Care You must meet Medicare's requirements, including a doctor's certification of terminal illness.	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

^{1, 4} See page 25

Plan N Medicare (Part B) Medicare Services – Per Calendar Year

Services	Medicare Pays	Plan Pays	You Pay	
Medical Expenses In or Out of Hospital and Outpatient Hospital Treatment, such as Physician's services, inpatient and outpatient medical and surgical services and supplies, physical and speech therapy, diagnostic tests, durable medical equipment • First \$[203] of Medicare approved amounts ² • Remainder of Medicare approved amounts	\$0 Generally 80%	\$0 Balance, other than up to [\$20] per office visit and up to [\$50] per emergency room visit. The copayment of up to [\$50] is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.	\$[203] (Part B deductible) Up to [\$20] per office visit and up to [\$50] per emergency room visit. The copayment of up to [\$50] is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.	
Part B Excess Charges (Above Medicare approved amounts)	\$0	\$0	All costs	
 Blood First 3 pints Next \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	\$0 \$0 80%	All costs \$0 20%	0% \$[203] (Part B deductible) \$0	
Clinical Laboratory Services Tests for Diagnostic Services	100%	\$0	\$0	

² See page 25

Services	Medicare Pays	Plan Pays	You Pay
F	Parts A & B		
 Home Health Care Medicare Approved Services Medically necessary skilled care services and medical supplies Durable medical equipment First \$[203] of Medicare approved amounts² Remainder of Medicare approved amounts 	100% \$0 80%	\$0 \$0 20%	\$0 \$[203] (Part B deductible) \$0
Other Benefits -	Not Covered by I	Medicare	
Foreign Travel Not covered by Medicare, medically necessary emergency care services • Beginning during the first 60 days of each trip outside the USA - First \$[250] each calendar year - Remainder of charges	\$0 \$0	\$0 80% to a lifetime maximum benefit of \$[50,000]	\$[250] 20% and amounts over the \$[50,000] lifetime maximum

²See page 25

Endnotes

- ¹A benefit period begins on the first day you receive services as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.
- ²Once you have been billed \$[203 in 2021] of Medicare Approved Amounts for covered services, your Part B Deductible will have been met for the calendar year.
- ³Part B Coinsurance (generally 20% of Medicare approved expenses), or in the case of hospital outpatient services under a prospective payment system, applicable copay amounts.
- ⁴ When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.
- ⁵This high deductible plan pays the same benefits as Plan F after one has paid a calendar year \$[2,370 in 2021] deductible. Benefits from the high deductible plan F will not begin until out-of-pocket expenses are \$[2,370 in 2021]. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy.
- ⁶This high deductible plan pays the same benefits as Plan G after you have paid a calendar year [\$2,370 in 2021] deductible. Benefits from the high deductible Plan G will not begin until out-of-pocket expenses are [\$2,370 in 2021]. Out-of-pocket expenses for this deductible include expenses for the Medicare Part B deductible, and expenses that would ordinarily be paid by the policy. This does not include the plan's separate foreign travel emergency deductible.

Monthly Premium Information – Non-Tobacco Plans A, C, D

	Plan A Plan C ¹			Plan D		
Age	Male	Female	Male	Female	Male	Female
65	\$81.72	\$80.75	\$152.19	\$150.40	\$138.09	\$136.59
66	\$83.29	\$82.32	\$155.12	\$153.34	\$140.75	\$139.26
67	\$84.89	\$83.90	\$158.10	\$156.27	\$143.45	\$141.92
68	\$90.67	\$87.67	\$168.85	\$163.30	\$153.21	\$148.30
69	\$96.52	\$91.63	\$179.75	\$170.68	\$163.10	\$155.00
70	\$102.41	\$95.70	\$190.73	\$178.26	\$173.06	\$161.89
71	\$108.36	\$99.73	\$201.80	\$185.75	\$183.11	\$168.70
72	\$114.44	\$103.79	\$213.12	\$193.33	\$193.38	\$175.57
73	\$119.61	\$107.73	\$222.76	\$200.66	\$202.13	\$182.24
74	\$124.84	\$111.62	\$232.48	\$207.90	\$210.95	\$188.81
75	\$130.10	\$115.62	\$242.29	\$215.35	\$219.85	\$195.58
76	\$134.89	\$119.20	\$251.21	\$222.02	\$227.94	\$201.63
77	\$139.68	\$122.71	\$260.13	\$228.56	\$236.04	\$207.57
78	\$143.45	\$125.42	\$267.16	\$233.61	\$242.41	\$212.16
79	\$147.24	\$128.06	\$274.20	\$238.53	\$248.81	\$216.63
80	\$151.03	\$130.71	\$281.26	\$243.47	\$255.21	\$221.11

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

Monthly Premium Information – Non-Tobacco Plans A, C, D (cont.)

	Plan A		Plan A Plan C ¹			Plan D		
Age	Male	Female	Male	Female	Male	Female		
81	\$154.83	\$133.36	\$288.34	\$248.40	\$261.63	\$225.59		
82	\$158.63	\$136.02	\$295.42	\$253.37	\$268.06	\$230.10		
83	\$161.97	\$138.30	\$301.64	\$257.60	\$273.71	\$233.94		
84	\$165.40	\$140.65	\$308.02	\$261.97	\$279.49	\$237.92		
85	\$168.76	\$142.93	\$314.27	\$266.22	\$285.17	\$241.78		
86	\$171.80	\$144.93	\$319.94	\$269.96	\$290.31	\$245.17		
87	\$174.83	\$146.95	\$325.59	\$273.71	\$295.43	\$248.58		
88	\$176.51	\$148.64	\$328.71	\$276.86	\$298.27	\$251.44		
89	\$178.10	\$150.24	\$331.68	\$279.85	\$300.97	\$254.15		
90	\$179.78	\$151.85	\$334.81	\$282.84	\$303.80	\$256.87		
91	\$181.45	\$153.45	\$337.92	\$285.83	\$306.63	\$259.58		
92	\$183.12	\$155.14	\$341.03	\$288.97	\$309.45	\$262.44		
93	\$184.64	\$156.66	\$343.86	\$291.79	\$312.01	\$265.00		
94	\$186.23	\$158.18	\$346.82	\$294.64	\$314.70	\$267.58		
95	\$187.75	\$159.71	\$349.64	\$297.48	\$317.26	\$270.16		
96	\$189.34	\$161.22	\$352.60	\$300.30	\$319.95	\$272.73		
97	\$190.85	\$162.74	\$355.41	\$303.13	\$322.50	\$275.30		
98	\$192.44	\$164.26	\$358.38	\$305.96	\$325.19	\$277.86		
99	\$194.03	\$165.78	\$361.33	\$308.79	\$327.87	\$280.44		
100+	\$194.03	\$165.78	\$361.33	\$308.79	\$327.87	\$280.44		

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

Monthly Premium Information – Non-Tobacco Plans F, F-HD, G, G-HD, N

	Plar	n F¹		F High ctible ¹	Pla	n G	Plan G Deduc		Pla	n N
Age	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
65	\$155.43	\$153.74	\$74.28	\$73.47	\$122.79	\$121.46	\$51.57	\$51.01	\$116.23	\$114.97
66	\$158.43	\$156.75	\$75.71	\$74.91	\$125.16	\$123.83	\$52.57	\$52.01	\$118.47	\$117.22
67	\$161.47	\$159.74	\$77.17	\$76.34	\$127.56	\$126.19	\$53.58	\$53.00	\$120.75	\$119.45
68	\$172.45	\$166.93	\$82.41	\$79.77	\$136.23	\$131.87	\$57.22	\$55.39	\$128.96	\$124.83
69	\$183.58	\$174.47	\$87.73	\$83.37	\$145.03	\$137.83	\$60.91	\$57.89	\$137.28	\$130.47
70	\$194.79	\$182.22	\$93.09	\$87.08	\$153.89	\$143.95	\$64.63	\$60.46	\$145.67	\$136.26
71	\$206.11	\$189.88	\$98.50	\$90.74	\$162.82	\$150.01	\$68.39	\$63.00	\$154.13	\$141.99
72	\$217.66	\$197.62	\$104.02	\$94.44	\$171.95	\$156.12	\$72.22	\$65.57	\$162.77	\$147.78
73	\$227.51	\$205.12	\$108.73	\$98.02	\$179.73	\$162.04	\$75.49	\$68.06	\$170.13	\$153.39
74	\$237.44	\$212.52	\$113.47	\$101.56	\$187.58	\$167.89	\$78.78	\$70.51	\$177.56	\$158.93
75	\$247.46	\$220.13	\$118.26	\$105.20	\$195.49	\$173.91	\$82.11	\$73.04	\$185.05	\$164.62
76	\$256.57	\$226.95	\$122.61	\$108.45	\$202.69	\$179.29	\$85.13	\$75.30	\$191.86	\$169.72
77	\$265.68	\$233.64	\$126.97	\$111.65	\$209.89	\$184.57	\$88.15	\$77.52	\$198.68	\$174.72
78	\$272.85	\$238.80	\$130.40	\$114.12	\$215.55	\$188.65	\$90.53	\$79.23	\$204.04	\$178.58
79	\$280.05	\$243.83	\$133.84	\$116.52	\$221.24	\$192.63	\$92.92	\$80.90	\$209.42	\$182.34
80	\$287.26	\$248.88	\$137.28	\$118.93	\$226.94	\$196.61	\$95.31	\$82.58	\$214.82	\$186.11

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

²High deductible G is available for effective dates on or after 01/01/2020

Monthly Premium Information – Non-Tobacco Plans F, F-HD, G, G-HD, N (cont.)

	Plan F ¹ Plan F High Plan G		n G	Plan G High Deductible ²		Plan N				
Age	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
81	\$294.49	\$253.92	\$140.73	\$121.34	\$232.64	\$200.60	\$97.71	\$84.25	\$220.22	\$189.88
82	\$301.73	\$258.99	\$144.19	\$123.77	\$238.36	\$204.60	\$100.11	\$85.93	\$225.63	\$193.68
83	\$308.08	\$263.32	\$147.23	\$125.83	\$243.38	\$208.02	\$102.22	\$87.37	\$230.38	\$196.91
84	\$314.59	\$267.79	\$150.34	\$127.97	\$248.53	\$211.56	\$104.38	\$88.85	\$235.25	\$200.26
85	\$320.98	\$272.14	\$153.39	\$130.05	\$253.57	\$214.99	\$106.50	\$90.29	\$240.03	\$203.51
86	\$326.76	\$275.96	\$156.16	\$131.87	\$258.14	\$218.01	\$108.42	\$91.56	\$244.36	\$206.36
87	\$332.53	\$279.79	\$158.92	\$133.70	\$262.70	\$221.03	\$110.33	\$92.83	\$248.67	\$209.23
88	\$335.73	\$283.01	\$160.44	\$135.24	\$265.22	\$223.58	\$111.39	\$93.90	\$251.06	\$211.64
89	\$338.76	\$286.06	\$161.89	\$136.70	\$267.62	\$225.99	\$112.40	\$94.92	\$253.33	\$213.92
90	\$341.95	\$289.13	\$163.42	\$138.17	\$270.14	\$228.41	\$113.46	\$95.93	\$255.71	\$216.21
91	\$345.13	\$292.18	\$164.94	\$139.62	\$272.65	\$230.82	\$114.51	\$96.94	\$258.09	\$218.49
92	\$348.31	\$295.39	\$166.46	\$141.16	\$275.16	\$233.36	\$115.57	\$98.01	\$260.47	\$220.90
93	\$351.19	\$298.27	\$167.83	\$142.54	\$277.44	\$235.64	\$116.53	\$98.97	\$262.63	\$223.05
94	\$354.22	\$301.18	\$169.28	\$143.93	\$279.83	\$237.93	\$117.53	\$99.93	\$264.89	\$225.23
95	\$357.10	\$304.08	\$170.66	\$145.31	\$282.11	\$240.23	\$118.49	\$100.90	\$267.04	\$227.40
96	\$360.12	\$306.98	\$172.10	\$146.70	\$284.50	\$242.51	\$119.49	\$101.85	\$269.30	\$229.56
97	\$362.99	\$309.86	\$173.47	\$148.08	\$286.76	\$244.79	\$120.44	\$102.81	\$271.45	\$231.72
98	\$366.02	\$312.75	\$174.92	\$149.46	\$289.16	\$247.07	\$121.45	\$103.77	\$273.72	\$233.88
99	\$369.04	\$315.65	\$176.36	\$150.84	\$291.54	\$249.36	\$122.45	\$104.73	\$275.97	\$236.05
100+	\$369.04	\$315.65	\$176.36	\$150.84	\$291.54	\$249.36	\$122.45	\$104.73	\$275.97	\$236.05

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

²High deductible G is available for effective dates on or after 01/01/2020

Monthly Premium Information –Tobacco User Rates Plans A, C, D

	Plan A			n C¹	Plan D		
Age	Male	Female	Male	Female	Male	Female	
65	\$98.06	\$96.89	\$182.62	\$180.48	\$165.71	\$163.91	
66	\$99.95	\$98.79	\$186.14	\$184.01	\$168.90	\$167.11	
67	\$101.87	\$100.67	\$189.72	\$187.52	\$172.15	\$170.30	
68	\$108.80	\$105.21	\$202.62	\$195.96	\$183.85	\$177.97	
69	\$115.82	\$109.96	\$215.69	\$204.81	\$195.72	\$186.00	
70	\$122.90	\$114.84	\$228.87	\$213.91	\$207.68	\$194.27	
71	\$130.03	\$119.67	\$242.16	\$222.90	\$219.74	\$202.44	
72	\$137.32	\$124.55	\$255.74	\$231.99	\$232.05	\$210.69	
73	\$143.54	\$129.28	\$267.31	\$240.80	\$242.55	\$218.68	
74	\$149.80	\$133.94	\$278.98	\$249.48	\$253.14	\$226.57	
75	\$156.12	\$138.74	\$290.75	\$258.42	\$263.82	\$234.69	
76	\$161.87	\$143.03	\$301.45	\$266.42	\$273.53	\$241.96	
77	\$167.62	\$147.25	\$312.16	\$274.27	\$283.25	\$249.09	
78	\$172.15	\$150.50	\$320.59	\$280.34	\$290.90	\$254.59	
79	\$176.69	\$153.67	\$329.04	\$286.24	\$298.57	\$259.96	
80	\$181.24	\$156.86	\$337.51	\$292.17	\$306.26	\$265.34	

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

Monthly Premium Information – Tobacco User Rates Plans A, C, D (cont.)

	Pla	ın A	Pla	n C¹	Plan D		
Age	Male	Female	Male	Female	Male	Female	
81	\$185.79	\$160.03	\$346.00	\$298.08	\$313.96	\$270.71	
82	\$190.36	\$163.23	\$354.51	\$304.04	\$321.68	\$276.12	
83	\$194.37	\$165.96	\$361.97	\$309.12	\$328.45	\$280.73	
84	\$198.48	\$168.78	\$369.62	\$314.37	\$335.39	\$285.50	
85	\$202.51	\$171.51	\$377.13	\$319.47	\$342.20	\$290.13	
86	\$206.16	\$173.92	\$383.92	\$323.95	\$348.37	\$294.21	
87	\$209.80	\$176.34	\$390.70	\$328.45	\$354.52	\$298.29	
88	\$211.81	\$178.37	\$394.46	\$332.23	\$357.93	\$301.72	
89	\$213.72	\$180.29	\$398.02	\$335.82	\$361.16	\$304.98	
90	\$215.74	\$182.22	\$401.77	\$339.41	\$364.56	\$308.25	
91	\$217.75	\$184.14	\$405.51	\$343.00	\$367.95	\$311.50	
92	\$219.75	\$186.17	\$409.24	\$346.77	\$371.34	\$314.92	
93	\$221.57	\$187.99	\$412.63	\$350.15	\$374.42	\$318.00	
94	\$223.48	\$189.82	\$416.18	\$353.56	\$377.64	\$321.10	
95	\$225.30	\$191.65	\$419.57	\$356.97	\$380.72	\$324.19	
96	\$227.20	\$193.47	\$423.12	\$360.37	\$383.94	\$327.27	
97	\$229.02	\$195.29	\$426.50	\$363.76	\$387.00	\$330.35	
98	\$230.93	\$197.11	\$430.06	\$367.15	\$390.23	\$333.43	
99	\$232.83	\$198.94	\$433.60	\$370.55	\$393.45	\$336.52	
100+	\$232.83	\$198.94	\$433.60	\$370.55	\$393.45	\$336.52	

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

Monthly Premium Information – Tobacco User Rates Plans F, F-HD, G, G-HD, N

	Plan F ¹		Plan F High Deductible ¹		Plan G		Plan G High Deductible ²		Plan N	
Age	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
65	\$186.52	\$184.49	\$89.14	\$88.16	\$147.35	\$145.75	\$61.89	\$61.21	\$139.48	\$137.96
66	\$190.11	\$188.10	\$90.85	\$89.89	\$150.19	\$148.60	\$63.08	\$62.41	\$142.17	\$140.66
67	\$193.76	\$191.69	\$92.60	\$91.60	\$153.07	\$151.43	\$64.29	\$63.60	\$144.90	\$143.35
68	\$206.94	\$200.31	\$98.90	\$95.72	\$163.48	\$158.25	\$68.66	\$66.46	\$154.75	\$149.80
69	\$220.29	\$209.36	\$105.28	\$100.05	\$174.03	\$165.40	\$73.09	\$69.47	\$164.74	\$156.56
70	\$233.75	\$218.66	\$111.71	\$104.49	\$184.67	\$172.74	\$77.56	\$72.55	\$174.80	\$163.52
71	\$247.33	\$227.86	\$118.20	\$108.89	\$195.39	\$180.01	\$82.06	\$75.60	\$184.95	\$170.39
72	\$261.19	\$237.15	\$124.82	\$113.33	\$206.34	\$187.34	\$86.66	\$78.68	\$195.32	\$177.34
73	\$273.01	\$246.14	\$130.47	\$117.63	\$215.68	\$194.45	\$90.58	\$81.67	\$204.16	\$184.07
74	\$284.93	\$255.02	\$136.17	\$121.87	\$225.09	\$201.47	\$94.54	\$84.62	\$213.07	\$190.71
75	\$296.95	\$264.16	\$141.91	\$126.24	\$234.59	\$208.69	\$98.53	\$87.65	\$222.06	\$197.54
76	\$307.88	\$272.34	\$147.13	\$130.14	\$243.22	\$215.15	\$102.15	\$90.36	\$230.23	\$203.66
77	\$318.82	\$280.37	\$152.36	\$133.98	\$251.87	\$221.49	\$105.78	\$93.03	\$238.42	\$209.66
78	\$327.42	\$286.56	\$156.48	\$136.94	\$258.67	\$226.39	\$108.64	\$95.08	\$244.85	\$214.30
79	\$336.06	\$292.60	\$160.60	\$139.83	\$265.49	\$231.15	\$111.51	\$97.08	\$251.31	\$218.81
80	\$344.71	\$298.66	\$164.74	\$142.72	\$272.32	\$235.94	\$114.38	\$99.09	\$257.78	\$223.34

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

²High deductible G is available for effective dates on or after 01/01/2020

Monthly Premium Information – Tobacco User Rates Plans F, F-HD, G, G-HD, N (cont.)

	Plan F¹			F High ctible ¹	Plan G		Plan G High Deductible ²		Plan N	
Age	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female
81	\$353.38	\$304.71	\$168.88	\$145.61	\$279.17	\$240.72	\$117.25	\$101.10	\$264.26	\$227.86
82	\$362.07	\$310.79	\$173.03	\$148.52	\$286.04	\$245.53	\$120.13	\$103.12	\$270.76	\$232.41
83	\$369.69	\$315.98	\$176.68	\$151.00	\$292.06	\$249.63	\$122.66	\$104.84	\$276.46	\$236.30
84	\$377.51	\$321.35	\$180.41	\$153.57	\$298.23	\$253.87	\$125.26	\$106.62	\$282.30	\$240.31
85	\$385.17	\$326.56	\$184.07	\$156.06	\$304.28	\$257.98	\$127.80	\$108.35	\$288.03	\$244.21
86	\$392.11	\$331.15	\$187.39	\$158.25	\$309.77	\$261.61	\$130.10	\$109.88	\$293.23	\$247.64
87	\$399.04	\$335.75	\$190.70	\$160.45	\$315.24	\$265.24	\$132.40	\$111.40	\$298.40	\$251.08
88	\$402.87	\$339.61	\$192.53	\$162.29	\$318.27	\$268.29	\$133.67	\$112.68	\$301.27	\$253.96
89	\$406.51	\$343.28	\$194.27	\$164.04	\$321.14	\$271.19	\$134.88	\$113.90	\$303.99	\$256.71
90	\$410.34	\$346.95	\$196.10	\$165.80	\$324.17	\$274.09	\$136.15	\$115.12	\$306.86	\$259.45
91	\$414.16	\$350.61	\$197.92	\$167.55	\$327.18	\$276.98	\$137.42	\$116.33	\$309.71	\$262.19
92	\$417.97	\$354.47	\$199.75	\$169.39	\$330.20	\$280.03	\$138.68	\$117.61	\$312.56	\$265.08
93	\$421.43	\$357.93	\$201.40	\$171.05	\$332.93	\$282.76	\$139.83	\$118.76	\$315.15	\$267.66
94	\$425.06	\$361.42	\$203.14	\$172.71	\$335.80	\$285.52	\$141.04	\$119.92	\$317.87	\$270.27
95	\$428.52	\$364.90	\$204.79	\$174.38	\$338.53	\$288.27	\$142.18	\$121.07	\$320.45	\$272.88
96	\$432.15	\$368.37	\$206.52	\$176.03	\$341.40	\$291.01	\$143.39	\$122.23	\$323.16	\$275.47
97	\$435.59	\$371.84	\$208.17	\$177.69	\$344.12	\$293.75	\$144.53	\$123.38	\$325.74	\$278.06
98	\$439.23	\$375.30	\$209.91	\$179.35	\$346.99	\$296.49	\$145.74	\$124.53	\$328.46	\$280.66
99	\$442.85	\$378.78	\$211.64	\$181.01	\$349.85	\$299.24	\$146.94	\$125.68	\$331.17	\$283.26
100+	\$442.85	\$378.78	\$211.64	\$181.01	\$349.85	\$299.24	\$146.94	\$125.68	\$331.17	\$283.26

¹Only applicants' first eligible for Medicare before 2020 may purchase Plans C, F, and high deductible F.

²High deductible G is available for effective dates on or after 01/01/2020

Non-discrimination notice

Sanford Health Plan does not discriminate against any future, current, or past Member on the basis of race; ethnicity; color; national origin; disability; sex; gender; sexual orientation; gender identity; religion; spiritual beliefs; medical condition, including a current or past history of mental health and substance use disorders; sources of payment for care; or age, in its coverage, treatment, or benefit decisions.

Sanford Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact our Civil Rights Coordinator.

If you believe that Sanford Health Plan has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator, 300 Cherapa Place #201, Sioux Falls, SD 57103, (877) 305-5463, TTY Number: (877) 652-1844, shpcompliance@sanfordhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Customer Service is available 8:00 AM to 5:00 PM CT Monday-Friday Phone: (800) 752-5863 | TTY: (877) 652-1844 Free translation services are available at (800) 892-0675

Free help in other languages

For help in a language other than English, please call us toll-free at (800) 892-0675. Both oral and written translation services are available for free in at least 150 languages. If you have any questions, for example, about your benefits, this document, or how Sanford Health Plan pays for your care, please call us.

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-892-0675 (TTY: 1-877-652-1844).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-892-0675 (TTY: 1-877-652-1844).

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-892-0675 (TTY: 1-877-652-1844).

Cushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-892-0675 (TTY: 1-877-652-1844).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-892-0675 (TTY: 1-877-652-1844).

Chinese: 注意: 如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-800-892-1-800-892-0675 (TTY: 1-877-652-1844).。

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-892-0675 (TTY: 1-877-652-1844).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-892-0675 (телетайп: 1-877-652-1844)

Laotian: : ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິ ການຊ່ວຍເຫຼື ອດ້ ານພາສາ, ໂດຍບໍ່ເສັ ຽຄ່າ, ແມ່ນມີ ພ້ ອມໃຫ້ ທ່ານ. ໂທຣ 1-800-892-0675 (TTY: 1-877-652-1844).

Arabic:

ةىوغللا ةدعاسملا تامدخ نإف ،ةغللا ركذا ثدحتت تنك اذا :ةظوحلم 1844-652-1-877 (مقر مكبلاو مصلا فتاه 675-892-892-107 مقرب لصتا .ناجملاب كل رفاوتت

Karen:

တာ်ကွဲးနိုဉ်အဝဲအံးနှဉ်အိဉ်ဒီးတာ်ဂှာ်တာ်ကျိုးလာအရအိဉ်တဖဉ်နှဉ်လီးတာ်ကွဲးနိုဉ်အဝဲအံးအိဉ်ဒီးတာ်ဂှာ်တာ်ကျိုး လာအရအိဉ်ဘဉ်ယးဒီးနှလာ်ပတံထိဉ်မှတမှာ်တာ်ကျက်ဘာခံမြို့ Sanford Health Plan

နှဉ်လီးမဟုက္ခါမိုးမှါသီအခ်ိဉ်သဉ်လာတာကွဲးနိုင်ဆုံးတက္ ေဘဉ်သဉ်သှဉ်နကဘဉ်ဟံနှုံမူဒါလာမုံးနံုးမှ ဂ်သီလာတာ်ဆေးတဲက်လာနကဟိယာ်နတာအိုင်ချင်ဆိုင်ချင်တာမှတာမှာတာမေးစားလာနကဘဉ်ဟုဉ်အ ပွာနှဉ်လီးနှအိုင်စီးတာခွဲးတာယာ်လာနကစီးနှုံးဘဉ်တာမေးစားစီးတာဂ်ုတာကျိုးလာနကျိုင်စဉ်နဲလာတလိုင်ဟုဉ်အ ပွာဘဉ်နှဉ်လီးကီး 1-800-892-0675 တက္ .

Amharic: ማስታወሻ: የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርንም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘ*ጋ*ጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-800-892-0675 (ውስማት ለተሳናቸው: 1-877-652-1844).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무 료로 이용하실 수 있습니다. 1-800-892-0675 (TTY: 1-877-652-1844).번으로 전화해 주십시오.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-892-0675 (ATS: 1-877-652-1844).

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-892-0675 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-877-652-1844).

Cambodian, Mon-Khmer:

បស់ចកគីឡីន់ណីមហ៊ុន មួនពីលើមុខលាំលាមសំខាន់។ បស់ចកគីស៊ីន់ណីមហ៊ុន មួនពីលើមួនលាំលាមសំខាន់ អ្នកពីល្អដែលសប្តីការប៉ុណ្ Sanford Heath Plan ។ សូមទីស៊ីម៉ាក់កាលរិហាលសេខាន់ចាច ប្តៅកន្លងបស់ចកគីស៊ីនណីមហ៊ុន ។ អ្នកប្រទេលថាប៉ុណ្ណែលបញ្ចូលកមមអាព លោកណីស្រីថ្នៃជាក់ចាស់នានាហែកថានីមកហុលកុកអារ៉ារ៉ងសុខភាពរស់អ្នកឬឬហាក់ខិន្តលបច្ចេញថ្ងៃ ។ អ្នកមួនសីហ៊េតលេខលើពីលើមួនបនេះ នឹងជំនួលប្តៅកន្លងការបស់អ្នកប្រាយមិនអង្គលុយបក្តើយ។ សូមេូរស័ពទ 1-800-892-0675

Notes	



Customer Service

Toll-free: (800) 752-5863 | TTY/TDD: (877) 652-1844 For Free Help in a Language Other than English: (800) 892-0675

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