## Align powered by Sanford Health Plan

ChoiceElite (PPO) H3186-001 ChoicePlus (PPO) H3186-002



### **SUMMARY OF BENEFITS**

January 1, 2022 - December 31, 2022

This booklet gives you a summary of drug and health services covered by Align powered by Sanford Health Plan for ChoiceElite (PPO) and ChoicePlus (PPO). It is an overview of what we cover and what you pay. This is not a full list covered services, limitations, and exclusions. To get a complete list of services we cover, call our Customer Service department and ask for the "Evidence of Coverage." You can also access the "Evidence of Coverage" online at our website.

### You have options with your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan, such as Align powered by Sanford Health Plan.
- If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on medicare.gov
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048

#### Sections in this booklet

- Things to Know About Align powered by Sanford Health Plan
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

This document is available in other formats such as Braille and large print. This document may be available in a non-English language. For additional information, call Customer Service at the number shown in the next section.

### THINGS TO KNOW ABOUT

Align powered by Sanford Health Plan has two available PPO plan options, ChoiceElite and ChoicePlus. You can use in-network and out-of-network providers, but you will typically pay more for care received out-of-network. Both of these plans include prescription drug coverage.

Align ChoiceElite and Align ChoicePlus are PPO Plans with a Medicare contract. Enrollment in plans depends on contract renewal.

• **Primary Care Physician (PCP)** – We encourage you to choose a primary care physician. Your health is better supported when we know who your doctor is.

- **Referrals** Align ChoiceElite and Align ChoicePlus do not require a referral to see a specialist.
- **Prior Authorizations** Align ChoiceElite and Align ChoicePlus offer Direct Access for Sanford providers. This means your Sanford doctor does not have to get approval before you receive services. We depend on their expertise to drive your healthcare options. Restrictions may apply.

### Who can join?

To join Align ChoiceElite or Align ChoicePlus, you must be entitled to Medicare Part A and enrolled in Medicare Part B, and live in our service area. You still need to pay your Part B premium.

Our service area for Align ChoiceElite or Align ChoicePlus includes these counties in each state:

Minnesota: Becker, Clay, Norman, Otter Tail, Rock, Wilkin

South Dakota: Lake, Lincoln, McCook, Minnehaha, Moody, Turner

North Dakota: Barnes, Burleigh, Cass, McLean, Morton, Ransom, Richland, Steele, Traill

### Have questions? We can help.

Contact Information and Hours of Operation		
Non-Members		
October 1 - March 31 (888) 535-4831 (TTY: 711) 8:00 a.m. to 5:00 p.m., Monday - Friday Our website: www.align.sanfordhealthplan.com	April 1 - September 30 (888) 535-4831 (TTY: 711) 8:00 a.m. to 5:00 p.m., Monday - Friday	
Members		
October 1 - March 31 (888) 278-6485 (TTY: (888) 279-1549) 8:00 a.m. to 8:00 p.m., 7 days a week	April 1 - September 30 (888) 278-6485 (TTY: (888) 279-1549) 8:00 a.m. to 8:00 p.m., 5 days a week, Monday - Friday	

If you call after business hours, you may leave a message that includes your name, phone number and the time you called, and a representative will return your call no later than one business day after you leave a message. Customer Service also has free language interpreter services available for non-English speakers.

### Which doctors, hospitals, and pharmacies can I use?

Align ChoiceElite and Align ChoicePlus have a network of doctors, hospitals, pharmacies, and other providers. If you use the providers in our network, you may pay less for your covered services. But if you want to, you can also use providers that are not in our network. You can choose to see either innetwork or out-of-network providers. You will pay less for covered services through an in-network provider. Please note out-of-network/non-contracted providers are under no obligation to treat Align ChoiceElite or Align ChoicePlus members, except in emergency situations.

- You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.
- You can see our plan's provider directory at our website align.sanfordhealthplan.com.
- You can see our plan's pharmacy directory at our website align.sanfordhealthplan.com.
- Or, call us and we will send you a copy of the provider and pharmacy directories. The pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

### What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers, and more.

- Our plan members get all of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- Our plan members also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.
- Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

### We cover prescription drugs.

- We cover Part B drugs such as chemotherapy and some drugs administered by your provider.
- Our plans also include a comprehensive Prescription Drug Plan (PDP).
- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website or, call us and we will send you a copy of the formulary.
- The formulary may change at any time. You will receive notice when necessary.

# **SUMMARY OF BENEFITS:**

January 1, 2022 – December 21, 2022

	Align ChoiceElite	Align ChoicePlus		
Marth Diagnatia	\$60	\$0		
Monthly Plan Premium				
	Member must continue to p	ay Medicare Part B premium		
Deductibles				
Medical	\$0	\$0		
Prescription Drugs	\$200 per year	\$300 per year		
Treseription 2 rugo	for Tiers 3, 4, 5	for Tiers 3, 4, 5		
	Yearly limit(s)	Yearly limit(s)		
	in this plan:	in this plan:		
Maximum Out-of-Pocket	• \$3,000 combined In-	• \$5,500 combined In-		
Responsibility	Network & Out-of-	Network & Out-of-		
(does not include costs related to	Network services	Network services		
prescription drugs)	If you reach the limit on out-	of-pocket costs, you keep		
		medical services and we will		
	pay the full cost for the rest of	5		
	Please note that you will still	1		
	Part B premium, your plan premium, and any cost-sharing			
M P 10	for your Part D prescription drugs.			
Medical Coverage	Ι Ν. Ι Φ200	1 0450		
	In-Network: \$200 per stay Out-of-network: Standard	In-Network: \$450 per stay Out-of-network: Standard		
Inpatient Hospital Coverage	Medicare cost share	Medicare cost share		
Impatient Hospital Coverage	Wedicare cost share	Wedicare cost share		
	Authorization	rules may apply		
	ratio ization	tuco may appiy		

	Align ChoiceElite	Align ChoicePlus
Outpatient Hospital Coverage	In-Network: \$150/visit Out-of-Network: 20% coinsurance Authorization	In-Network: \$200/visit Out-of-Network: 20% coinsurance rules may apply
<b>Doctor Visits</b>		
Primary Care Physician (PCP)	In-Network: \$0 copay Out-of-Network: \$10 copay	In-Network: \$0 copay Out-of-Network: \$10 copay
Specialist	In-Network: \$0 copay Out-of-Network: \$20 copay	In-Network: \$0 copay Out-of-Network: \$20 copay
Preventive Care	In-Network and Out-of- Network \$0	In-Network and Out-of- Network \$0
	·	<ul> <li>ventive services, including:</li> <li>Obesity screening and counseling</li> <li>Prostate cancer screenings (PSA)</li> <li>Sexually transmitted infections screening and counseling</li> <li>Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)</li> <li>Flu shots, pneumococcal shots,</li> <li>Hepatitis B shots (limitations may apply)</li> <li>"Welcome to Medicare" preventive visit (one-time)</li> <li>Yearly "Wellness" visit</li> <li>Any additional preventive services approved by Medicare</li> </ul>
	<ul><li>HIV screening</li><li>Medical nutrition therapy services</li></ul>	during the contract year will be covered. Authorization rules may apply

	Align ChoiceElite	Align ChoicePlus	
<b>Emergency Care</b>	\$90 copay \$90 copay		
	Your copay is waived if you	are admitted to the hospital	
	within 3 days or held overnight for observation.		
<b>Urgently Needed Services</b>	\$30 copay	\$35 copay	
	Your copay is waived if you	are admitted to the hospital	
	1 * *	vernight for observation.	
	<u> </u>		
Diagnostic Services/Labs/Imaging			
Diagnostic Radiology Services	In-Network: \$140 copay	In-Network: \$325 copay	
(such as MRIs, CT	Out-of-Network: 20%	Out-of-Network: 20%	
scans)	coinsurance	coinsurance	
		rules may apply	
	In-Network: \$0 copay	In-Network: \$0 copay	
	Out-of-Network: \$10 copay   Out-of-Network: \$10 copay		
Diagnostic Tests	Authorization rules may apply		
and Procedures			
	In-Network: \$0	In-Network: \$0	
	Out-of-Network: \$10 copay	Out-of-Network: \$10 copay	
Lab Services		rules may apply	
Outpatient X-rays	In-Network: \$15 copay	In-Network: \$15 copay	
	Out-of-Network: \$30 copay	Out-of-Network: \$30 copay	
	Authorization rules may apply		

	Align ChoiceElite	Align ChoicePlus
<b>Hearing Benefits</b>		
Routine Exam—	In-Network: \$0 copay In-Network: \$0 co	
up to one per year	Out-of-Network: 50%	Out-of-Network: 50%
	coinsurance	coinsurance
	\$1,000 annual hearing aid	\$1,000 annual
Hearing Aids	allowance	hearing aid allowance
		ring aids from out-of-network
	prov	iders.
Dental Services		
Dental Services	In-Network: \$0 copay	In-Network: \$0 copay
	\$600 comprehensive	\$400 comprehensive
	allowance	allowance
		r; prophylaxis only - does not
	1	) Dental X-ray(s) (for up to 2
	per year) Oral Exam	(for up to 2 per year).
Vision Services		
Routine Eye Exam	In-Network: \$0 copay	In-Network: \$0 copay
(up to 1 per year)	Out-of-Network: 50%	Out-of-Network: 50%
	coinsurance	coinsurance
Eyewear (For	In-Network and Out-of-	
Covered Eyewear,	Network:	Network:
you pay any balance	Our plan pays up to \$200 Our plan pays up to \$10	
in excess of the	annually for covered annually for covered	
limit)	eyewear	eyewear
Mental Health Services		
	In-Network: \$15 copay	In Nativork: \$20 agray
Mental Health Specialty Services	Out-of-Network: \$30 copay	In-Network: \$20 copay Out-of-Network: \$30 copay
Inpatient Psychiatric	In-Network: \$200 per stay	In-Network: \$450 per stay
Inpatient rsychiatric	Out-of-network: Standard	Out-of-network: Standard
	Medicare cost share	Medicare cost share
	Wiedicale Cost silale	Wiedicale Cost shale
	Authorization	rules may apply
		JJ

	Align ChoiceElite	Align ChoicePlus	
Other Services	<u> </u>		
Skilled Nursing Facility (SNF)	Our plan covers up to 100 days in a SNF	Our plan covers up to 100 days in a SNF	
	<ul> <li>In-Network:</li> <li>You pay nothing per day for days 1 through 20</li> <li>\$184 copay per day for days 21 through 42</li> <li>You pay nothing per day for days 43 through 100</li> <li>Out-of-Network:</li> <li>You pay nothing per day for days 1 through 20</li> <li>\$184 copay per day for</li> </ul>	<ul> <li>In-Network:</li> <li>You pay nothing per day for days 1 through 20</li> <li>\$184 copay per day for days 21 through 42</li> <li>You pay nothing per day for days 43 through 100</li> <li>Out-of-Network:</li> <li>You pay nothing per day for days 1 through 20</li> <li>\$184 copay per day for</li> </ul>	
	days 21 through 100	days 21 through 100	
		rules may apply	
Physical & Speech Therapy	In-Network: \$30 copay	In-Network: \$40 copay	
	Out-of-Network: \$50 copay	Out-of-Network: \$50 copay	
Occupational Therapy	In-Network: \$30 copay	In-Network: \$40 copay	
	Out-of-Network: \$40 copay	Out-of-Network: \$40 copay	
Ambulance (ground & air)	In-Network: \$200 copay per	In-Network: \$240 copay per	
	trip Out-of-Network: \$200 copay per trip	trip Out-of-Network: \$240 copay per trip	
	1 1	spital, you do not have to pay	
	•	ance services.	
	Authorization rules may apply		
Transportation (non-covered)	Not Covered	Not Covered	
Medicare Part B	In-Network and Out-of-	In-Network and Out-of-	
Drugs (Including	Network: 20% coinsurance	Network: 20% coinsurance	
chemotherapy)	Authorization r	ules may apply.	
		e subject to step therapy ctions.	

	Align ChoiceElite	Align ChoicePlus		
Fitness Programs				
Gym Membership (Silver & Fit)	Standard Network: \$0 Standard Network:			
	Premium Network:	Premium Network:		
	Discounted Rate	Discounted Rate		
Meal Benefit				
Mom's Meals	162 Meals: 2 meals a day	162 Meals: 2 meals a day		
	for 12 weeks (chronic	for 12 weeks (chronic		
	condition)	condition)		
	56 Meals: 2 meals a day for	56 Meals: 2 meals a day for		
	4 weeks (inpatient stay) 4 weeks (inpatient stay)			
	Available for specific chronic conditions or after inpatient			
	stay			
Over the Counter Benefit				
	In Network: \$60 quarterly	In Network: \$40 quarterly		
Over the Counter (OTC) Benefit	allowance	allowance		
	Members must obtain OTC f	From plan authorized vendor.		
	Members may order OTC items from vendor via mail,			
	phone or website. Members may access their OTC benefit			
	through a program that	delivers to their home.		

### PRESCRIPTION DRUG BENEFITS

	Align Ch	oice Elite	Align Choice Plus
	\$200 per year fo	r Tiers 3, 4, 5	\$300 per year for Tiers 3, 4, 5
Deductible	V	Vaived for Tier	1 and Tier 2 drugs
Initial Coverage	After you pay yo	our yearly deducti	ible, you pay the following until
	your total yearly drug costs reach \$4,430. Total yearly drug costs		
		0	oth you and our Part D plan. You
			tail pharmacies and mail order
	pharmacies.	ago at net work re-	and pharmacies and man order
Tier 1 = Preferred Generic	pharmacies.	Note: Cost-shar	ing may differ relative to the
Tier 2 = Generic			us as preferred or standard, mail-
Tier 3 = Preferred Brand		1	m Care (LTC) or home infusion,
		_	
Tier 4 = Non-Preferred Brand		and 30 days, 60	days or 90 days supply.
Tier 5 = Specialty Tier			

### **Retail Cost Sharing**

- Cost sharing may change depending on the pharmacy you choose and when you enter another phase of the Part D benefit. For more information on the additional pharmacy-specific cost sharing and the phases of the benefit, please call us or access our Evidence of Coverage online.
- This plan requires prior authorization and has quantity limit restrictions for certain drugs.
  Please refer to the formulary to determine if your drugs are subject to any limitations. You
  can see the most complete and current information about which drugs are covered on our
  website.
- You must generally use network pharmacies to fill your prescriptions for covered Part D drugs. You may search for network providers and pharmacies on our website at align.sanfordhealthplan.com, or call us and we will send you a copy of the provider and pharmacy directories.

r	Align ChoiceElite		Align ChoicePlus				
Drug Tier	30 day	60 day	90 day	30 day	60 day	90 day	
J	supply	supply	supply	supply	supply	supply	
Tier 1 (Preferred Generic)	\$2 copay	\$4 copay	\$5 copay	\$2 copay	\$4 copay	\$5 copay	
Tier 2 (Generic)	\$10	\$20	\$25	\$10	\$20	\$25	
	copay	copay	copay	copay	copay	copay	
Tier 3 (Preferred Brand)	\$47	\$94	\$117.50	\$47	\$94	\$117.50	
	copay	copay	copay	copay	copay	copay	
<b>Tier 4</b> (Non-Preferred Brand)	\$100	\$200	\$250	\$100	\$200	\$250	
	copay	copay	copay	copay	copay	copay	
<b>Tier 5</b> (Specialty Tier)	You pa	You pay 29% coinsurance			You pay 28% coinsurance		
Align ChoiceElite Align ChoicePlus							
Additional Benefits							
Senior Savings Model	Participating Participating			7			
M 1 D 1 1 1 CC 1 1 1 1							

Member Receive access to a broad set of formulary insulins at a maximum \$35.00 copayment per month's supply, throughout the deductible, initial coverage, and coverage gap phases of their Part D drug coverage.

# **Pre-Enrollment Checklist**

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative.

## Contact Us: 1-(888) 535-4831 (TTY: 711)

Representatives available 8:00 a.m. to 5:00 p.m. Monday through Friday.

Underst	anding the Benefits
	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit align.sanfordhealthplan.com or call 1-(888) 535-4831 (TTY: 711) 8 a.m. – 5 p.m. Monday through Friday to view or request a copy of the EOC.
	Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
Underst	anding Important Rules
	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2023.
	Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny care. In addition, you will pay a higher co-pay for

### Non-discrimination notice

Sanford Health Plan does not discriminate against any future, current, or past Member on the basis of race; ethnicity; color; national origin; disability; sex; gender; sexual orientation; gender identity; religion; spiritual beliefs; medical condition, including a current or past history of mental health and substance use disorders; sources of payment for care; or age, in its coverage, treatment, or benefit decisions.

#### **Sanford Health Plan:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please call (888) 278-6485 | TTY (888) 279-1549. Hours of operation are 8 a.m. to 8 p.m. CST, 7 days a week October 1 – March 31, and Monday through Friday all other dates.

If you believe that Sanford Health Plan has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator at 300 Cherapa Place #201, Sioux Falls, SD 57103, call (877) 473-0911 | TTY: 711, fax (605) 328-6812, or e-mail <a href="mailto:SHPcompliance@sanfordhealth.org">SHPcompliance@sanfordhealth.org</a>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: US Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, (800) 368-1019, TTY/TDD (800) 537-7697. Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>

### Free help in other languages

For help in any language other than English, please call **1-888-278-6485** | TTY: (888) 279-1549.

If you have any questions, for example, about your benefits, a document, or how Sanford Health Plan pays for your care, please call us.

**Spanish:** Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Sanford Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-888-278-6485.

<u>Hmong</u>: Yog koj, los yog tej tus neeg uas koj pab ntawd, muaj lus nug txog Sanford Health Plan, koj muaj cai kom lawv muab cov ntshiab lus qhia uas tau muab sau ua koj hom lus pub dawb rau koj. Yog koj xav nrog ib tug neeg txhais lus tham, hu rau 1-888-278-6485.

<u>Cushite</u>: Isin yookan namni biraa isin deeggartan Sanford Health Plan irratti gaaffii yo qabaattan, kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabdu. Nama isiniif ibsu argachuuf, lakkoofsa bilbilaa 1-888-278-6485 tiin bilbilaa.

<u>Vietnamese</u>: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Sanford Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình hoàn toàn miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-888-278-6485.

Chinese (Mandarin): 如果您, 或您正在幫助的人, 有關於 Sanford Health Plan 方面的問題, 您有權利免費以您的母語得到幫助和訊息。想要跟一位翻譯員通話, 請致電 1-888-278-6485。 German: Falls Sie oder jemand, dem Sie helfen, Fragen zum Sanford Health Plan haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-888-278-6485 an.

<u>Russian</u>: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Sanford Health Plan, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-888-278-6485.

Laotian: ຖ້າທ່ານ, ຫຼືຄົນທ່ທ່ານກຳລັງຊ່ວຍເຫຼືອ, ມ ຄຳຖາມກ່ຽວກັບ Sanford Health Plan, ທ່ານມ ສິດທ່ຈະໄດ້ຮັບການຊ່ວຍເຫຼືອແລະຂໍ້ມູນຂ່າວສານທ່ເປັນພາສາຂອງທ່ານບໍ່ມ ຄ່າໃຊ້ຈ່າຍ. ການໂອ້ລົມກັບນາຍພາສາ, ໃຫ້ໂທຫາ 1-888-278-6485.

Arabic:

نا ناك كئيدل وأ ىدل صخش ەدعاست قلسًا صوصخب Sanford Health Plan ، كيدلن قحلا يى لوصحلا ىلع ةدعاسملا تامولعملاو ئير ورضلا كنل، نم نود ةيما ةلك. شدحتال عم مجرتم 6485-278-888. .

Karen:

တာ်ကွဲးနှီဉ်အဝဲအံးနှဉ်အိဉ်နီးတာ်က်တာ်ကျိုးလာအရနိဉ်တဖဉ်နှဉ်လီး တာ်ကွဲးနှီဉ်အဝဲအံးအိဉ်နီးတာ်က်တာ်ကျိုး လာအရနိဉ်ဘဉ်မားနီးနုလာပတံထီဉ်မှတမှာ်တာ်ကျာ်ဘာခီမျို Sanford Health Plan နှဉ်လီး ထုကျွာ်မုန်းမုာ်သီအခြဉ်သှဉ်လာတာ်ကွဲးနှီဉ်ဆံးတကာ့ သော်သဉ်သဉ်နကဘဉ်ဟံနှာ်မူဒါလာမုာ်နုံးမှ ဂ်သီလာတာ်ဆာတာာ်ယာ်လာနကဟာ်ယာ်နတာ်အိဉ်ဆူဉ်ဆိဉ်ချုတဉ်ကျာဉ်ဘာမှတမှာ်တာ်မာစားလာနကဘဉ်ဟုဉ်အ ပူးနှဉ်လီး နေအိဉ်နီးတာ်နွဲးတာ်ယာ်လာနကနီးနှာ်ဘဉ်တာ်မာစားနီးတာ်ကုံတာ်ကျိုးလာနကျိုာ်နော်နဲ့လာတလိဉ်ဟုဉ်အ ပူးဘဉ်နှဉ်လီး ကီး 1-888-278-6485 တကွန်း

Amharic:

እርስዎ፣ ወይም እርስዎ የሚያባዙት ባለሰብ፣ ስለ Sanford Health Plan

ያለ ምንም ክፍያ በቋንቋዎ እርዳታና መረጃ የጣባኘት መብት አላችሁ። ከአስተርዓሚ *ጋ*ር ለመነ*ጋገ*ር1 1-888-278-6485

ይደውሉ።

**Korean**: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Sanford Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-888-278-6485 로 오.

<u>French</u>: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Sanford Health Plan, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-888-278-6485.

<u>Serbo-Croatian</u>: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o Sanford Health Plan, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 1-888-278-6485.

Cambodian, Mon-Khmer: ប្រសិនបង្ហើក ឬនណោម្ពនា ក់ដលែអ្នកកំពុងដែលម្នងស់ណេ្ហ រអៈ់ពី Sanford Health Plan បេ ,អ្នកម្មនសិេធិសេួលជំនួយនិងព័ររៈម្មន ប្រកិន្តអាសេ្យ ររស់អ្នក បល្ចេមមិនអុស់ប្្រាក់ ។ ប៉េល្មឹមបិនចំយាយជាមួយអនុភាករប្រ សូម 1-888-278-6485។

**Bantu:** Nimba wewe canke umuntu uriko urafasha afise ibibazo vyerekeye Sanford Health Plan, utegerezwa kugira uburenganzira bwo kuronka ubufasha n'amakuru arambuye mu rurimi gwawe ataco utanze canke kurihira. Hamagara 1-888-278-6485 uhamagara umusobanuzi.

<u>Swahili</u>: Kama wewe, au mtu unaye mpa usaidizi ana maswali kuhusu Sanford Health Plan, Una haki ya kupata habari hii na msaada kwa lugha yako bila gharama. Kuzungumza na mkalimani, piga nambari hii: 1-888-278-6485.

<u>Japanese</u>: ご本人様、またはお客様の身の回りの方でも、Sanford Health Plan についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-888-278-6485までお電話ください。

<u>Tagalog</u>: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Sanford Health Plan, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-888-278-6485.

Nepali: यदि तपाईं आफ्ना लादि आफें आवेिनको काम िैं, वा कसैलाई मद्दत िैं हुनुहुन्छ, Sanford Health Plan बारे प्रश्नहरू छन् भने आफ्नो मातृभाषामा दन : शुल्क सहायता वा जानकारी पाउने अदिकार छ । िोभाषे ( इन्टरप्रेटर ) सँि कुरा िनु्परे 1-888-278-6485 मा फोन िनु्होस् ।

**Norwegian:** Hvis du, eller noen du hjelper, har spørsmål om Sanford Health Plan, har du rett til å få hjelp og informasjon på ditt språk uten kostnad. For å snakke med en tolk, ring 1-888-278-6485.

### Help understanding your health insurance is free.

If you would like something in another format (for example, a larger font size of a file for use with assistive technology, like a screen reader), please call us at: (888) 278-6485 (toll-free) | TTY: (888) 279-1549