Align powered by Sanford Health Plan

ChoiceElite (PPO) H8385-002 ChoicePlus (PPO) H8385-004



SUMMARY OF BENEFITS

January 1, 2022 - December 31, 2022

This booklet gives you a summary of drug and health services covered by Align powered by Sanford Health Plan for ChoiceElite (PPO) and ChoicePlus (PPO). It is an overview of what we cover and what you pay. This is not a full list covered services, limitations, and exclusions. To get a complete list of services we cover, call our Customer Service department and ask for the "Evidence of Coverage." You can also access the "Evidence of Coverage" online at our website.

You have options with your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the Federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan, such as Align powered by Sanford Health Plan.
- Authorization rules may apply * Summary of Benefits booklets. Or, use the Medicare Plan Finder on medicare.gov
- If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048

Sections in this booklet

- Things to Know About Align powered by Sanford Health Plan
- Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services
- Covered Medical and Hospital Benefits
- Prescription Drug Benefits

This document is available in other formats such as Braille and large print. This document may be available in a non-English language. For additional information, call Customer Service at the number shown in the next section.

THINGS TO KNOW ABOUT

Align powered by Sanford Health Plan has two available PPO plan options, ChoiceElite and ChoicePlus. You can use in-network and out-of-network providers, but you will typically pay more for care received out-of-network. Both of these plans include prescription drug coverage.

Align ChoiceElite and Align ChoicePlus are PPO Plans with a Medicare contract. Enrollment in plans depends on contract renewal.

- **Primary Care Physician (PCP)** We encourage you to choose a primary care physician. Your health is better supported when we know who your doctor is.
- **Referrals** Align ChoiceElite and Align ChoicePlus do not require a referral to see a specialist.
- **Prior Authorizations** Align ChoiceElite and Align ChoicePlus offer Direct Access for Sanford providers. This means your Sanford doctor does not have to get approval before you receive services. We depend on their expertise to drive your healthcare options. Restrictions may apply.

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Who can join?

To join Align ChoiceElite or Align ChoicePlus, you must be entitled to Medicare Part A and enrolled in Medicare Part B, and live in our service area. You still need to pay your Part B premium.

Our service area for Align ChoiceElite or Align ChoicePlus includes these counties in each state:

Minnesota: Becker, Clay, Norman, Otter Tail, Rock, Wilkin

South Dakota: Lake, Lincoln, McCook, Minnehaha, Moody, Turner

North Dakota: Barnes, Burleigh, Cass, McLean, Morton, Ransom, Richland, Steele, Traill

Have questions? We can help.

Contact Information and Hours of Operation			
Non-Members			
October 1 - March 31 April 1 - September 30 (888) 535-4831 (TTY: 711) (888) 535-4831 (TTY: 711) 8:00 a.m. to 5:00 p.m., Monday - Friday 8:00 a.m. to 5:00 p.m., Monday - Friday Our website: www.align.sanfordhealthplan.com 8:00 a.m. to 5:00 p.m., Monday - Friday			
Members			
October 1 - March 31 April 1 - September 30 (888) 278-6485 (TTY: (888) 279-1549) (888) 278-6485 (TTY: (888) 279-1549) 8:00 a.m. to 8:00 p.m., 7 days a week 8:00 a.m. to 8:00 p.m., 5 days a week, Monday - Friday			
If you call after business hours, you may leave a message that includes your name, phone number and the time you called, and a representative will return your call no later than one business day after you leave a message. Customer Service also has free language interpreter services available for non-English speakers.			

Which doctors, hospitals, and pharmacies can I use?

Align ChoiceElite and Align ChoicePlus have a network of doctors, hospitals, pharmacies, and other providers. If you use the providers in our network, you may pay less for your covered services. But if you want to, you can also use providers that are not in our network. You can choose to see either innetwork or out-of-network providers. You will pay less for covered services through an in-network provider. Please note out-of-network/non-contracted providers are under no obligation to treat Align ChoiceElite or Align ChoicePlus members, except in emergency situations.

- You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.
- You can see our plan's provider directory at our website align.sanfordhealthplan.com.
- You can see our plan's pharmacy directory at our website align.sanfordhealthplan.com.
- Or, call us and we will send you a copy of the provider and pharmacy directories. The pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers, and more.

- Our plan members get all of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- Our plan members also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

• Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

We cover prescription drugs.

- We cover Part B drugs such as chemotherapy and some drugs administered by your provider.
- Our plans also include a comprehensive Prescription Drug Plan (PDP).
- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website or, call us and we will send you a copy of the formulary.
- The formulary may change at any time. You will receive notice when necessary.

SUMMARY OF BENEFITS:

January 1, 2022 – December 21, 2022

	Align ChoiceElite	Align ChoicePlus		
Monthly Plan Premium	\$49	\$0		
	Member must continue to p	ay Medicare Part B premium		
Deductibles				
Medical	\$0	\$0		
Prescription Drugs	\$150 per year	\$150 per year		
	for Tiers 3, 4, 5	for Tiers 3, 4, 5		
	Yearly limit(s)	Yearly limit(s)		
	in this plan:	in this plan:		
Maximum Out-of-Pocket Responsibility (does not include costs related to	\$4,000 combined In- Network & Out-of- Network services	 \$5,500 combined In- Network & Out-of- Network services 		
prescription drugs)	If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we w pay the full cost for the rest of the year. Please note that you will still need to pay your Medicar Part B premium, your plan premium, and any cost-shar for your Part D prescription drugs.			
Medical Coverage				
Inpatient Hospital Coverage	In-Network: \$350 per stay Out-of-network: Standard Medicare cost share	In-Network: \$450 per stay Out-of-network: Standard Medicare cost share		
	Authorization	rules may apply		

	Align ChoiceElite	Align ChoicePlus
Outpatient Hospital Coverage	In-Network: \$200/visit	In-Network: \$200/visit
	Out-of-Network: 20%	Out-of-Network: 20%
	coinsurance	coinsurance
	Authorization	rules may apply
Doctor Visits		
Primary Care Physician (PCP)	In-Network: \$0 copay	In-Network: \$0 copay
• • • • • •	Out-of-Network: \$10 copay	Out-of-Network: \$15 copay
Specialist	In-Network: \$0 copay	In-Network: \$0 copay
-	Out-of-Network: \$20 copay	Out-of-Network: \$30 copay
Preventive Care	In-Network and Out-of-	In-Network and Out-of-
	Network \$0	Network \$0
	Our plans cover many pre	ventive services, including:
	Abdominal aortic	• Obesity screening and
	aneurysm screening	counseling
	Alcohol misuse	Prostate cancer
	counseling	screenings (PSA)
	Bone mass measurement	Sexually transmitted
	Breast cancer screening	infections screening and
	• (mammogram)	counseling
	Cardiovascular disease	Tobacco use cessation
	• (behavioral therapy)	counseling (counseling
	• Cardiovascular	for people with no sign
	screenings	of tobacco-related
	Cervical and vaginal	disease)
	cancer screening	• Flu shots, pneumococcal
	• Lung cancer screening	shots,
	• (low dose computed	Hepatitis B shots
	tomography (LDCT))	(limitations may apply)
	• Colorectal cancer	• "Welcome to Medicare"
	screenings	preventive visit (one-
	(Colonoscopy, Fecal	time)
	occult blood test,	 Yearly "Wellness" visit Any additional
	 Flexible sigmoidoscopy) Depression sereening 	Any additional
	Depression screeningDiabetes screenings	preventive services
	Diabetes screeningsHIV screening	approved by Medicare
	HIV screeningMedical nutrition therapy	during the contract year will be covered.
	• Medical nutrition therapy services	Authorization rules may
	501 11005	apply

	Align ChoiceElite	Align ChoicePlus
Emergency Care	\$75 copay	\$90 copay
	Your copay is waived if you	are admitted to the hospital
	within 3 days or held ov	vernight for observation.
Urgently Needed Services	\$30 copay	\$35 copay
		are admitted to the hospital
	within 3 days or held ov	vernight for observation.
Diagnostic Services/Labs/Imaging		
Diagnostic Radiology Services	In-Network: \$140 copay	In-Network: \$325 copay
(such as MRIs, CT	Out-of-Network: 20%	Out-of-Network: 20%
scans)	coinsurance	coinsurance
		rules may apply
	In-Network: \$0 copay	In-Network: \$0 copay
	Out-of-Network: \$10 copay	Out-of-Network: \$10 copay
Diagnostic Tests and Procedures	Authorization	rules may apply
	In-Network: \$0	In-Network: \$0
	Out-of-Network: \$10 copay	Out-of-Network: \$10 copay
Lab Services		rules may apply
Outpatient X-rays	In-Network: \$15 copay	In-Network: \$15 copay
	Out-of-Network: \$30 copay	Out-of-Network: \$40 copay
	Authorization	rules may apply

	Align ChoiceElite	Align ChoicePlus	
Hearing Benefits			
Routine Exam—	In-Network: \$0 copay	In-Network: \$0 copay	
up to one per year	Out-of-Network: 50% copay Out-of-Network: 50%		
	\$1,000 annual hearing aid	\$1,000 annual	
Hearing Aids	allowance	hearing aid allowance	
	There is no coverage for hear	ring aids from out-of-network	
	prov	iders.	
Dental Services			
Dental Services	In-Network: \$0 copay	In-Network: \$0 copay	
	\$600 comprehensive	\$400 comprehensive	
	allowance	allowance	
	Cleaning (for up to 2 per yea	r; prophylaxis only - does not	
	include periodontal cleaning) Dental X-ray(s) (for up to 2	
	per year) Oral Exam	(for up to 2 per year).	
Vision Services			
Routine Eye Exam	In-Network: \$0 copay	In-Network: \$0 copay	
(up to 1 per year)	Out-of-Network: 50% copay	Out-of-Network: 50% copay	
Eyewear (For	In-Network and Out-of-	In-Network and Out-of-	
Covered Eyewear,	Network:	Network:	
you pay any balance	Our plan pays up to \$200	Our plan pays up to \$100	
in excess of the	annually for covered	annually for covered	
limit)	eyewear	eyewear	
Mental Health Services		1	
Mental Health Specialty Services	In-Network: \$15 copay	In-Network: \$20 copay	
	Out-of-Network: \$20 copay	Out-of-Network: \$40 copay	
Inpatient Psychiatric	In-Network: \$350 per stay	In-Network: \$450 per stay	
	Out-of-network: Standard	Out-of-network: Standard	
	Medicare cost share	Medicare cost share	
	Authorization rules may apply		

	Align ChoiceElite	Align ChoicePlus		
Other Services				
Skilled Nursing Facility (SNF)	Our plan covers up to 100 days in a SNF	Our plan covers up to 100 days in a SNF		
	 In-Network: You pay nothing per day for days 1 through 20 \$184 copay per day for days 21 through 42 You pay nothing per day for days 43 through 100 Out-of-Network: 	 In-Network: You pay nothing per day for days 1 through 20 \$184 copay per day for days 21 through 42 You pay nothing per day for days 43 through 100 Out-of-Network: 		
	 You pay nothing per day for days 1 through 20 \$184 copay per day for days 21 through 100 	 You pay nothing per day for days 1 through 20 \$184 copay per day for days 21 through 100 		
		rules may apply		
Physical & Speech Therapy	In-Network: \$40 copay	In-Network: \$40 copay		
	Out-of-Network: \$50 copay	Out-of-Network: \$50 copay		
Occupational Therapy	In-Network: \$25 copay	In-Network: \$40 copay		
Ambulance (ground & air)	Out-of-Network: \$45 copay In-Network: \$150 copay per trip	Out-of-Network: \$50 copay In-Network: \$240 copay per trip		
	Out-of-Network: \$240 copay per trip	Out-of-Network: \$240 copay per trip		
	If you are admitted to the hospital, you do not have to pay for the ambulance services. Authorization rules may apply			
Transportation (non-covered)	Not Covered Not Covered			
Medicare Part B	In-Network and Out-of-	In-Network and Out-of-		
Drugs (Including	Network: 20% coinsurance	Network: 20% coinsurance		
chemotherapy)	Authorization r	rules may apply.		
	restri	ctions.		

	Align ChoiceElite	Align ChoicePlus		
Fitness Programs				
Gym Membership (Silver & Fit)	Standard Network: \$0	Standard Network: \$0		
	Premium Network:	Premium Network:		
	Discounted Rate	Discounted Rate		
Meal Benefit				
Mom's Meals	<u>162 Meals:</u> 2 meals a day	<u>162 Meals:</u> 2 meals a day		
	for 12 weeks (chronic	for 12 weeks (chronic		
	condition)	condition)		
	56 Meals: 2 meals a day for	56 Meals: 2 meals a day for		
	4 weeks (inpatient stay)	4 weeks (inpatient stay)		
	Available for specific chronic conditions or after inpatient			
	stay			
Over the Counter Benefit				
	In Network: \$60 quarterly	In Network: \$40 quarterly		
Over the Counter (OTC) Benefit	allowance	allowance		
	Members must obtain OTC f	from plan authorized vendor.		
	Members may order OTC i	tems from vendor via mail,		
	phone or website. Members r	nay access their OTC benefit		
	through a program that	delivers to their home.		

PRESCRIPTION DRUG BENEFITS

	All	Align Choice Elite			Align Choice Plus		
	\$150 per y	\$150 per year for Tiers 3, 4, 5			ear for Tier	rs 3, 4, 5	
Deductible		Waived for Tier 1 and Tier 2 drugs					
Initial Coverage		After you pay your yearly deductible, you pay the following until					
	-	your total yearly drug costs reach \$4,430. Total yearly drug costs					
		al drug costs	1 V		1		
		may get your drugs at network retail pharmacies and mail order				l order	
	pharmacie		0 1 1	1:0	1.1.	.1	
Tier $1 =$ Preferred Generic		Note: Cost-sharing may differ relative to the pharmacy's status as preferred or standard, mail-					
Tier 2 = Generic Tier 3 = Preferred Brand		-		-			
Tier $3 =$ Preferred Brand Tier $4 =$ Non-Preferred Brand					C) or home days supply.		
Tier $5 =$ Specialty Tier		and .	50 days, 00	uays 01 90 0	lays suppry.		
The 5 – Specially The							
Retail Cost Sharing			-	_	-		
• Cost sharing may change d							
another phase of the Part I					-	•	
specific cost sharing and th	e phases of t	the benefit,	please call	us or acces	s our Evide	ence of	
Coverage online.							
• This plan requires prior au							
Please refer to the formula							
-	and current	can see the most complete and current information about which drugs are covered on our					
website.						on our	
				0			
• You must generally use net			your prese	criptions fo	r covered P		
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Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative.

Contact Us: 1-(888) 535-4831 (TTY: 711)

Representatives available 8:00 a.m. to 5:00 p.m. Monday through Friday.

Understanding the Benefits

Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit align.sanfordhealthplan.com or call 1-(888) 535-4831 (TTY: 711) 8 a.m. – 5 p.m. Monday through Friday to view or
request a copy of the EOC.
Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
Review the pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
Benefits, premiums and/or copayments/co-insurance may change on January 1, 2023.
Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situations, non- contracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.

Non-discrimination notice

Sanford Health Plan does not discriminate against any future, current, or past Member on the basis of race; ethnicity; color; national origin; disability; sex; gender; sexual orientation; gender identity; religion; spiritual beliefs; medical condition, including a current or past history of mental health and substance use disorders; sources of payment for care; or age, in its coverage, treatment, or benefit decisions.

Sanford Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 Information written in other languages
- If you need these services, please call (888) 278-6485 | TTY (888) 279-1549. Hours of operation are 8 a.m. to 8 p.m. CST, 7 days a week October 1 March 31, and Monday through Friday all other dates.

If you believe that Sanford Health Plan has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator at 300 Cherapa Place #201, Sioux Falls, SD 57103, call (877) 473-0911 | TTY: 711, fax (605) 328-6812, or e-mail <u>SHPcompliance@sanfordhealth.org</u>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at: US Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, (800) 368-1019, TTY/TDD (800) 537-7697. Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>

Free help in other languages

For help in any language other than English, please call **1-888-278-6485** | TTY: (888) 279-1549.

If you have any questions, for example, about your benefits, a document, or how Sanford Health Plan pays for your care, please call us.

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Sanford Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-888-278-6485.

<u>Hmong</u>: Yog koj, los yog tej tus neeg uas koj pab ntawd, muaj lus nug txog Sanford Health Plan, koj muaj cai kom lawv muab cov ntshiab lus qhia uas tau muab sau ua koj hom lus pub dawb rau koj. Yog koj xav nrog ib tug neeg txhais lus tham, hu rau 1-888-278-6485.

<u>Cushite</u>: Isin yookan namni biraa isin deeggartan Sanford Health Plan irratti gaaffii yo qabaattan, kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabdu. Nama isiniif ibsu argachuuf, lakkoofsa bilbilaa 1-888-278-6485 tiin bilbilaa.

<u>Vietnamese</u>: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Sanford Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình hoàn toàn miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-888-278-6485.

<u>Chinese (Mandarin)</u>: 如果您, 或您正在幫助的人, 有關於 Sanford Health Plan 方面的問

題, 您有權利免費以您的母語得到幫助和訊息。想要跟一位翻譯員通話, 請致電 1-888-278-6485。 <u>German</u>: Falls Sie oder jemand, dem Sie helfen, Fragen zum Sanford Health Plan haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-888-278-6485 an.

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Sanford Health Plan, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-888-278-6485.

Laotian: ຖ້າທ່ານ, ຫຼືຄົນທ່ທ່ານກຳລັງຊ່ວຍເຫຼືອ, ມ ຄຳຖາມກ່ຽວກັບ Sanford Health Plan, ທ່ານມ ສິດທ່ຈະໄດ້ຮັບການຊ່ວຍເຫຼືອແລະຂໍ້ມູນຂ່າວສານທ ່ເປັນພາສາຂອງທ່ານບໍ່ມ ຄ່າໃຊ້ຈ່າຍ. ການໂອ້ລົມກັບນາຍພາສາ, ໃຫ້ໂທຫາ 1-888-278-6485.

Arabic:

نا ناك كىيدل وأ ىدل صخش مدعاست تل شرأ صوصخب Sanford Health Plan ، كيدل قحلا ي، لوصحلا ىل2 فدعاسما، ت امو لعملاو فير ورضا، كنظب نم نود فتيا فلك. ثدت لل عم مجرتم 6485-278-888 .

 Karen:
 တဂ်ကွဲးနီဉ်အဝဲဆံးနှဉ်ဆိဉ်နီးတါဂုံ၊တာကြိုးလာဆရုနိဉ်တဖဉ်နှဉ်လီး တာကွဲးနီဉ်အဝဲဆံးဆိဉ်နီးတာဂုံ၊တာကြိုး လာအရုနိဉ်ဘဉ်ယားနီးနေလာ်ပတံထိဉ်မှတမှာ်တာကျက်ဘာစီမျို Sanford Health Plan နှဉ်လီး ယုကွာ်မုန်းမု၊သီအဓိဉ်သ့ဉ်လာတာကွဲးနီဉ်ဆံးတက္ ောဉ်သှဉ်သွဉ်နကဘဉ်ဟံနှာ်မူဒါလာမုာ်နံးမု ဂ်သီလာတာဆာတာယာလာနကဟမ်ယာနတာအြင်ဆူဉ်ဆိဉ်ချုတဉ်ကျာဉ်ဘာမှတမှာတာမောလာနကဘဉ်ဟ္ ဦးဆ ပွားနှင့်လီး နေဆိဉ်နီးတာနွဲးတာယာလာနက စီးနှာ်ဘဉ်တာမြာစားနီးတာဂုံ၊တာကြိုးလာနကျိုာ်နော်နဲ့လာတလိဉ်ဟ္ ဦးဆ ပွားနှင့်လီး အောင်ချီးတာနွဲးတာယာလာနက စီးနှာ်ဘဉ်တာမြာစားနီးတာဂုံ၊တာကျိုးလာနကျိုာ်နော်နဲ့လာတလိဉ်ဟုဉ်ဆ ပူးဆွဉ်နှင့်လီး ကီး 1-888-278-6485 တက္က ဖ

Amharic: እርስዎ፣ ወይም እርስዎ የሚያጣዙት ባለሰብ፣ ስለ Sanford Health Plan ያለ ምንም ክፍያ በቋንቋዎ እርዳታና መረጃ የጣባኘት መብት አላችሁ። ከአስተርጓሚ ጋር ለመነጋገር‡ 1-888-278-6485 ይደውሉ።

<u>Korean</u>: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Sanford Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-888-278-6485 로 오.

<u>French</u>: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Sanford Health Plan, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-888-278-6485.

<u>Serbo-Croatian</u>: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o Sanford Health Plan, imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite 1-888-278-6485.

Cambodian, Mon-Khmer: ប្រសិនបររ៉ែរុក ឬនរណារុទនាក់ដលែអ្នកកំពុងវែ្សយ មួនសរណៈ អ្នក់ពី Sanford Health Plan ប**េ ,**រុកមុនសិេធិេ្រលង់នួយនិងព័រែៈរ៍មួន ចាក់នេងកាសកា ររស់អ្នក ចោយមិនអតស់ប្រាក់ ។ ចើត្រឹមចិនចំយាយជាមួយអនុទារការប្រ សូម 1-888-278-6485។

Bantu: Nimba wewe canke umuntu uriko urafasha afise ibibazo vyerekeye Sanford Health Plan, utegerezwa kugira uburenganzira bwo kuronka ubufasha n'amakuru arambuye mu rurimi gwawe ataco utanze canke kurihira. Hamagara 1-888-278-6485 uhamagara umusobanuzi.

Swahili: Kama wewe, au mtu unaye mpa usaidizi ana maswali kuhusu Sanford Health Plan, Una haki ya kupata habari hii na msaada kwa lugha yako bila gharama. Kuzungumza na mkalimani, piga nambari hii: 1-888-278-6485.

<u>Japanese</u>: ご本人様、またはお客様の身の回りの方でも、Sanford Health Plan についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-888-278-6485 までお電話ください。

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Sanford Health Plan, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-888-278-6485.

 Nepali:
 यदि तपाईं आफ्ना लादि आफें आवेिनको काम िैि, वा कसैलाई मद्दत ििै हुनुहुन्छ, Sanford Health Plan

 बारे प्रश्नहरू छन् भने आफ्नो मातृभाषामा दन : शुल्क सहायता वा जानकारी पाउने अदिकार छ । िोभाषे (इन्टरप्रेटर)

 सँि कुरा िनुुपरे 1-888-278-6485 मा फोन िनुुहोस् ।

Norwegian: Hvis du, eller noen du hjelper, har spørsmål om Sanford Health Plan, har du rett til å få hjelp og informasjon på ditt språk uten kostnad. For å snakke med en tolk, ring 1-888-278-6485.

Help understanding your health insurance is free.

If you would like something in another format (for example, a larger font size of a file for use with assistive technology, like a screen reader), please call us at: (888) 278-6485 (toll-free) | TTY: (888) 279-1549